



October 4, 2009
Via Electronic Filing

Mr. Charles L.A. Terreni, Chief Clerk
South Carolina Public Service Commission
Synergy Business Park, Saluda Building
101 Executive Center Dr., Suite 100
Columbia, SC 29210

RE: tw telecom of south carolina llc
Local Exchange Services Tariff Revision

Dear Mr. Terreni:

Enclosed for filing please find the electronic copy of a Local Exchange Services tariff revision submitted on behalf of **tw telecom of south carolina llc**. The purpose of this revision is to add the Company's Voice Mail Service, Automatic Intercept (AIS) Service, Digital Trunk and PRI Features and Converged Voice Service. This revision also updates several of the Company's supplemental and local exchange services, grandfathers services, rates and charges and add new rates and charges for new Customers. No current customers will be affected by the revision of rates, grandfathering of rates or the addition of the new rates unless they sign a new contract at which time they will be notified. The Company respectfully requests an effective date of October 11, 2010. The following tariff pages are included with this filing:

1 st Revised Title Page	Adds service territories
4 th Revised Pages 1-2	Updates Check Sheets
2 nd Revised Page 4	Updates Check Sheet
4 th Revised Page 5	Updates Check Sheet
2 nd Revised Page 7	Updates Table of Contents
4 th Revised Page 8	Updates Table of Contents
3 rd Revised Pages 9-10	Updates Table of Contents
1 st Revised Pages 14-15	Adds definitions
1 st Revised Page 16	Adds text expanding service areas
1 st Revised Page 17	Revises Limitations text
1 st Revised Pages 24-25	Revises, relocates and adds text to Taxes, Surcharges and Fees
1 st Revised Page 26	Relocates Interconnection service
1 st Revised Page 29	Relocates and adds text to Service Level Standards for Local Exchange
Original Page 29.1	Adds text to Service Level Standards for Local Exchange
Original Page 29.2	Revises and relocates Service Level Standards for Local Exchange text
1 st Revised Pages 30 and 33	Revises Service Level Standards text
1 st Revised Page 34	Adds text to Service Level Standards and Allowances for Interruptions
1 st Revised Page 60	Adds Additional Rules Relating to Resale of Service text
1 st Revised Page 62	Revises Local Calling Areas

Original Pages 62.1-62.6	Revises Local Calling Areas
1 st Revised Page 68	Revises Primary Interexchange (PIC) Selection text
2 nd Revised Pages 74-76, 78	Grandfathers Business Features Service
1 st Revised Page 79	Revises Service and Promotional Trials
1 st Revised Page 80	Revises, adds text, rate/charge for Busy Verification, Interrupt...
1 st Revised Pages 81-82	Revises Directory Assistance Service
1 st Revised Page 83	Revises Local Operator Service text
1 st Revised Pages 84-86	Revises Blocking Service
1 st Revised Pages 88-93	Revises Listings service description
1 st Revised Page 95	Revises Listings service description and charges
1 st Revised Pages 96-98	Revises Non-Published Service
1 st Revised Pages 99-100	Revises Non-Listed Service
1 st Revised Page 101	Adds text to Information Service Provider NXX Access
1 st Revised Page 102	Adds text to Recorded Announcement Service
1 st Revised Page 103	Grandfathers Remote Call Forwarding
1 st Revised Page 104	Adds and relocates Hunting text and rates and charges
Original Page 104.1	Revises and relocates text, relocates rates and charges for Hunting
1 st Revised Page 105	Grandfathers Reserved Telephone Number Service
1 st Revised Page 106	Revises text for Emergency Reroute Service
1 st Revised Pages 108-109	Deletes N11 Dialing Service text
1 st Revised Page 115	Adds text to Foreign Exchange Services
1 st Revised Page 115.1	Revises Business Line and Terminal Features text
1 st Revised Page 115.6	Adds text to Business Line and Terminal Features
1 st Revised Page 115.7	Adds, revises text for Business Line and Terminal Features
1 st Revised Page 115.8	Relocates and add text to Business Line and Terminal Features
Original Page 115.9	Relocates , revises text for Business Line and Terminal Features
Original Pages 115.10-115.12	Adds Voice Mail Service
Original Page 115.13	Adds Automatic Intercept (AIS) Service
Original Pages 115.14-115.18	Adds Digital Trunk and PRI Features
1 st Revised Page 116	Revises and adds text to Business Network Switched Services-General
4 th Revised Page 117	Revises and adds text to Business Network Switched Services-General
2 nd Revised Page 119	Adds text to Basic Business Line Service
1 st Revised Page 122	Revises, adds and deletes Individual Telephone Number text
1 st Revised Page 125 and 130	Adds text to VersiPak Mach2 and Mach3 services
1 st Revised Page 135	Adds text to Business Terminals Service
2 nd Revised Pages 139-141	Revises VersiPak Flex T Products
1 st Revised Page 142	Revises VersiPak Power T Product
2 nd Revised Page 144-145	Revises VersiPak Power T Product
1 st Revised Pages 147-148	Revises text and deletes rates for Automatic Reroute Service
1 st Revised Pages 151-152	Adds text to Complete Line/Trunks Service
1 st Revised Page 153	Revises text and deletes charges for Complete Line/Trunks Service
1 st Revised Page 153.1	Adds text to VersiPak Lines and Trunks
Original Pages 153.4-153.8	Adds Converged Voice Service
Original Pages 308-310	Grandfathers Business Features
Original Page 311	Grandfathers Remote Call Forwarding
Original Page 312	Grandfathers Reserved Telephone Number Service

Appendix

2 nd Revised Page 2	Revises Primary Interexchange Carrier text
2 nd Revised Page 7	Grandfathers Business Features rates and charges
1 st Revised Page 8	Revises, adds text and add new rate for Customer Originated Trace
1 st Revised Page 9	Reduces Blocking rates and adds, increases Listing rates, revise text
1 st Revised Page 10	Revises text, increases Non-Published, Non-Listed rates
1 st Revised Page 10	Grandfathers Remote Call Forwarding rates and charges
1 st Revised Page 11	Adds and reduces Hunting rates and adds text
1 st Revised Page 11	Grandfathers Reserved Telephone Number rates and charges
1 st Revised Page 13	Adds text to Foreign Exchange Service
1 st Revised Page 15	Reduces Individual Telephone Number charge
2 nd Revised Page 26	Grandfathers and relocates VersiPak Flex T and Power T rates and charges
2 nd Revised Page 27	Adds and relocates new VersiPak Flex T and Power T rates and charges
2 nd Revised Page 28	Adds, revises text, deletes rates and charges for Automatic Reroute Service
2 nd Revised Page 30	Deletes month recurring charges for Complete/Lines and Trunks
1 st Revised Page 31	Adds text to Business Line and Terminal Features
Original Page 31.1	Adds text and charge for Business Line and Terminal Features
1 st Revised Page 32	Revises Business Line and Terminal Features text
Original Page 33	Adds rates and charges for Voice Mail Service
Original Page 33	Adds rates and charges for Automatic Intercept Service
Original Pages 34-37	Adds rates and charges for Digital Trunk and PRI Features
Original Pages 38-54	Adds rates and charges for Converged Voice Service

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it in the self-addressed, stamped envelope enclosed for this purpose.

Any questions you may have regarding this filing may be directed to my attention at (407) 740-3002 or via e-mail to cwightman@tminc.com. Thank you for your assistance.

Sincerely,



Connie Wightman
Consultant

CW/bc

cc: Tammy Chatfield, tw telecom (transmittal only)
cc: C. Dukes Scott, Executive Director, SC Public Service Commission
file: tw telecom - SC - Local
tms: SC11001

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LOCAL EXCHANGE SERVICES TARIFF

**This tariff, tw telecom of south carolina llc, South Carolina PSC Tariff No. 8,
replaces in its entirety
Time Warner Telecom of South Carolina, LLC, South Carolina PSC Tariff No. 4**

TITLE PAGE

SOUTH CAROLINA LOCAL EXCHANGE SERVICES TARIFF

OF

tw telecom of south carolina llc

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of telecommunications business services provided by **tw telecom of south carolina llc** within the State of South Carolina. This tariff is on file with the South Carolina Public Service Commission and at the Company's places of business.

Services are offered to the following territories in the State of South Carolina:

Aiken (N)	Hollywood (N)
Anderson (N)	Jackson (N)
Batesburg (and Surrounding Areas)	Laurens (N)
Bennettsville (N)	Manning (N)
Bishopville (N)	Mount Pleasant (N)
Camden (and Surrounding Areas)	Myrtle Beach (N)
Chapin (and Surrounding Areas)	Newberry (and Surrounding Areas)
Charleston (N)	North Myrtle Beach (N)
Clemson (N)	North Augusta (N)
Columbia LATA (and Surrounding Areas)	Orangeburg (and Surrounding Areas)
Conway (N)	Prosperity (and Surrounding Areas)
Darlington (N)	Seneca (N)
Dillon (N)	Simpsonville (N)
Easley (N)	Spartanburg (N)
Eastover (and Surrounding Areas)	St. George (N)
Florence (N)	Summerville (N)
Gaffney (N)	Sumter (N)
Georgetown (N)	Union (N)
Greenville LATA (and Surrounding Areas)	Whitmire (and Surrounding Areas)
Greer (N)	Woodruff (N)
Hartsville (N)	York (N)

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CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the Customer's location to a Company switching center or point of presence.

Account Codes - Optional, Customer-defined digits that allow the Customer to identify the individual user, department or client associated with a call. Account Codes appear on the Customer bill.

Authorized User - A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Company's service.

Business Service - Service provided under this tariff where the use of the service is primarily or substantially of a business, professional, institutional or otherwise occupational nature, or where the listing required is such as to indicate business use. Individual lines terminated at a private residence location for residence subscribers desiring to conduct business from their home where a business listing is not employed in the telephone directory is not considered Business Service.

Commission - South Carolina Public Service Commission.

Company - **tw telecom of south carolina llc**

CPE - Customer Premises Equipment.

Customer - The person, firm, corporation or other entity which orders, cancels, amends or uses service and is responsible for payment of charges and compliance with the Company's tariff.

Dedicated Access - See Special Access.

End User - Any person, firm, corporation, partnership or other entity which uses the services of the Company under the provisions and regulations of this tariff. The end user is responsible for payment unless the charges for the services utilized are accepted and paid by another Customer.

Equal Access - The ability of the Company to serve end users on a presubscribed basis rather than through the use of dial access codes.

Handicapped Person - A person, who is legally blind, visually handicapped or physically handicapped as that term is defined in the Federal Register (Vol. 35 #126 dated June 30, 1970). (N)
(N)

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)

Holidays - Holidays observed by the Company as specified in this tariff.

IBL - Integrated Business Line Service.

ICB - Individual Case Basis. Any resulting agreement will be made available to ORS upon request.

IP – Internet Protocol - used for communicating data across a packet-switched network by delivering distinguished protocol datagrams (packets) from the source host to the destination host solely based on their addresses.

(T)
|
(T)

Integrated Business Line Service (IBL) - Service provided to qualified Customers that allows grouping of rate components to meet a Customer's specific needs.

LATA - Local access and transport area. A geographic area established by the US District Court for the District of Columbia in Civil Action No. 17-49, within which a local exchange Company provides communications services.

LEC - Local Exchange Company.

Off-Net - Services provided by the Company that are carried in part on the Company's network.

On-Net - Services provided by the Company that are carried entirely on the Company's network.

ORS – South Carolina Office of Regulatory Staff.

Premises - A building or buildings on contiguous property.

Special Construction - Service configurations specifically designed and constructed at a Customer's request.

TBD - To Be Determined.

TDM – Time Division Multiplex - technique of transmitting multiple digitized data, voice, and video signals simultaneously over one communication media by interleaving pulses representing bits from different channels or time slots.

(T)
|
(T)

VersiPak® - Service provided to qualified Customers that allows grouping of rate components to meet a Customer's specific needs.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of The Company

The Company is a facilities-based common carrier providing local telecommunications services twenty-four hours per day, seven days per week, within the State of South Carolina to Customers located in the Columbia metropolitan area. The local calling area includes the following exchanges:

Batesburg
Camden
Chapin - Little Mountain South
Columbia
Eastover
Greenville
Newberry
Orangeburg
Prosperity
Whitmire

The Company is expanding the local calling areas of service:

Aiken	Jackson
Anderson	Laurens
Bennettsville	Manning
Bishopville	Mount Pleasant
Charleston	Myrtle Beach
Clemson	North Myrtle Beach
Conway	North Augusta
Darlington	Seneca
Dillon	Simpsonville
Easley	Spartanburg
Florence	St. George
Gaffney	Summerville
Georgetown	Sumter
Greer	Union
Hartsville	Woodruff
Hollywood	York

(N)

(N)

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.2 Limitations

- 2.2.1 Service is offered subject to the availability of the necessary facilities and equipment, and subject to the provisions of this tariff. The Company has the right to limit the manner in which any portion of its telecommunications network ("Network") is used to protect the technical integrity of the Network.
- 2.2.2 The Company reserves the right to discontinue or limit service or impose requirements as required to meet changing regulatory requirements, or when such requirements have a material adverse economic affect on the feasibility of providing service, as determined by the Company in its reasonable judgment, or when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this tariff, or in violation of the law.
- 2.2.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.2.4 All facilities provided under this tariff are directly or indirectly controlled by the Company and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.2.5 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.
- 2.2.6 Service is furnished on the condition that it will be used only for authorized and lawful purposes.
- 2.2.7 The Company will not be in default hereunder for any failure or delay in performance caused by strike or other labor problems, power fluctuations, surges or failures, acts of God, fire, flood, adverse weather conditions, insurrections, explosion, vandalism, acts of terrorism, cable cuts, ordinances, laws, rules, regulations or restrictions, condemnation or exercise of eminent domain rights, war or civil unrest or disorder or any other causes beyond the Company's reasonable control ("Force Majeure Event").

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.7 Payment and Credit Regulations, (Cont'd.)

2.7.4 Taxes, Surcharges and Fees

Tax” or “Taxes” means any federal, state or local excise, gross receipts, value added, sales, use or other similar tax, fee, tax-like fee or surcharge of whatever nature and however designated, imposed or sought to be imposed, on or with respect to purchases by Customer or for the Company’s use of public streets or rights of way, which the Company is required or permitted by law or tariff to collect from Customer; provided, however, that the term “tax” will not include any tax on the Company’s corporate existence, status, income, corporate property or payroll taxes.

The Company shall bill any and all applicable taxes, surcharges and fees, including, but not limited to: Federal Excise Tax; state sales tax; municipal taxes; gross receipts taxes; and any taxes, surcharges, fees, charges or other payments contractual or otherwise, for the use of public streets or rights-of-way, whether designated as franchise fees or otherwise. As permitted by law, the Company will recover from its Customers any such charges assessed directly against the Company. The Company will also bill the Customer the State Universal Service Charge and the Dual Party Relay Service Access Charge as approved by the South Carolina Public Service Commission. Such taxes or fees will be itemized separately on the Customer's invoice or billing detail. If the Customer fails to pay any taxes properly billed, the Customer will be solely responsible for payment of the taxes, and penalty and interest.

Taxes and surcharges assessed on bundled services are based upon a model configuration of the product elements. Details are available upon Customer request.

If either Customer or the Company is audited by a taxing or other governmental authority, the other party will cooperate reasonably by responding to the audit inquiries in a proper, complete and timely manner. The Company will cooperate, at Customer’s expense, with reasonable requests of Customer in connection with any tax contest or refund claim. Customer will ensure that no lien is attached to or allowed to remain on any asset of the Company as a result of any tax contest. Customer will indemnify and hold the Company harmless against any liabilities, damages, losses, costs or expenses arising out of such tax proceedings, including without limitation any additional taxes, interest, penalties and attorney’s fees.

(M) - Certain material previously found on this page is now located on Page 25.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.7 Payment and Credit Regulations, (Cont'd.)

2.7.4 Taxes, Surcharges and Fees, (Cont'd.)

(T)

If Customer claims an exemption for any taxes, Customer must provide the Company with a proper tax exemption certificate as authorized by the appropriate taxing authority. Customer must pay the applicable taxes to the Company until it provides a valid exemption certificate. If applicable law exempts a service from a tax, but does not also provide an exemption procedure, the Company will not collect such tax if Customer provides a letter signed by one of its officers; (i) claiming a right to the exemption; (ii) identifying the applicable law that allows such exemption and does not require an exemption certificate; and (iii) agreeing to indemnify and hold the Company harmless from any tax, interest, penalties, loss, cost or expense asserted against the Company as a result of its not collecting the taxes from the Customer.

(N)

(N)

2.7.5 Late Payment Charge and Cost of Collection

(M)

A late fee, not to exceed the rate allowed per South Carolina Regulation 103-622.2, will be charged on any Company billed past due balance. In the event that the Company incurs fees or expenses, including attorney's fees, collecting or attempting to collect, any charges owed to the Company, the Company may charge the Customer all such fees and expenses reasonably incurred.

2.7.6 Returned Item Charge

A charge consistent with SC Code Ann Section 34-11-70(a)(3) will be assessed for any check or other form of payment returned by the drawee bank or other financial institution for insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank of financial institution. This charge will be assessed in addition to any charges assessed by the drawee bank or any other financial institution.

(M)

2.8 Cancellation by Customer

Unless a Customer has purchased service under a term agreement plan, the service may be cancelled at any time by contacting the Company. The minimum service period for service not furnished under a terms plan for which monthly charges apply is thirty days. The Customer must provide proper identification when ordering or canceling service. Service order cancellation charges (Section 2.19) and/or termination liability charges (Section 2.6.3) will apply.

(M) – Certain material now found on this page was previously located on Page 24.

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(M) - Certain material previously found on this page is now located on Page 26.

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 LOCAL EXCHANGE SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.9 Interconnection

(M)

Service furnished by the Company may be connected with the services or facilities of other carriers. Such service or facilities, if used, are provided under the terms, rates and conditions of the other carrier or by applicable interconnection agreements. The Customer is responsible for all charges billed by other carriers for use in connection with the Company's service. Any special interface equipment or facilities necessary to achieve compatibility between carriers is the responsibility of the Customer.

(M)

2.10 Refusal or Discontinuance by Company

The Company may refuse or discontinue service under the following conditions and in accordance with South Carolina law and regulations. Unless otherwise stated, the Customer will be given five (5) days written notice and allowed a reasonable time to comply with any rule or remedy any deficiency.

- A. For non-compliance with and/or violation of any State or municipal law, ordinance or regulation pertaining to telephone service.
- B. For the use of telephone service for any other property or purpose other than that described in the application.
- C. For failure or refusal to provide the Company with a deposit to insure payment of bills in accordance with the Company's regulations or failure to meet the Company's credit requirements. (See Section 2.7.2).
- D. For neglect or refusal to provide reasonable access to the Company for the purpose of inspection and maintenance of equipment owned by the Company.
- E. For non-compliance with and/or violation of the Commission's regulations or the Company's rules and regulations on file with the Commission, provided five (5) working days written notice is given before termination.
- F. For non-payment of bills for telephone service. Suspension or termination of service shall not be made without five (5) working days written notice to the Customer, except in extreme cases.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.13 Service Level Standards and Allowances for Interruption of Service

(T)

2.13.1 Service Level Standards for Local Exchange Services

A. IP Based Services

(M) (N)

1. Network Availability

The Company's network availability objective for each calendar month for services provisioned On-Net is 99.99%. The service is unavailable when it is not able to transmit and receive data due to the Company's equipment or network ("service outage"). Upon Customer's request, the Company shall credit Customer's invoice for service outages of five minutes or more. Credit allowance will be calculated as a percentage of the monthly recurring charge for the affected service(s) as follows:

<u>Per Service Outage</u>	<u>Credit Allowance</u>
More than 5 minutes up to 4 hours	5%
More than 4 hours up to 8 hours	10%
More than 8 hours up to 12 hours	15%
More than 12 hours up to 16 hours	20%
More than 16 hours up to 24 hours	35%
More than 24 hours	50%

2. Latency

The Company's on-net services will have an average round-trip transmission of 50 milliseconds ("ms") or less between the Company's designated regional route servers ("Latency"). Latency will be calculated by averaging sample measurements taken during the most recent full calendar month between the Company's designated regional route servers. If the Company fails to meet the network average latency standard, upon Customer's request, credits will be calculated per the table below.

(M) (N)

(M) - Certain material previously found on this page is now located on Page 29.2.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.13 Service Level Standards and Allowances for Interruption of Service, (Cont'd.)

2.13.1 Service Level Standards for Local Exchange Services, (Cont'd.)

A. IP Based Services, (Cont'd.)

(N)

2. Latency, (Cont'd.)

<u>Standard</u>	<u>Credit Allowance</u>
0.00 - 50.00 ms	No Credit
50.01 - 60.00 ms	5%
60.01 - 65.00 ms	10%
65.01 - 70.00 ms	15%
70.01 - 75.00 ms	20%
75.01 - 80.00 ms	35%
80.01 ms or greater	50%

3. Packet Delivery

The Company's on-net services will have a packet delivery of at least 99.5%. Packet delivery is determined by averaging sample measurements taken during the most recent full calendar month between the Company's designated route servers. If the Company fails to meet the Packet Delivery Standard, upon Customer's request, credits will be calculated per the table below.

<u>Standard</u>	<u>Credit Allowance</u>
99.5%+	No Credit
99% - 99.4%	5%
98% - 98.9%	10%
97% - 97.9%	15%
96% - 96.9%	20%
95% - 95.9%	35%
Below 95%	50%

(N)

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.13 Service Level Standards and Allowances for Interruption of Service, (Cont'd.)

2.13.1 Service Level Standards for Local Exchange Services, (Cont'd.)

B. TDM Based Services

(T)

The Company offers the following service level standards for voice services.

(M)

<u>Criterion</u>	<u>Definition</u>	<u>Standard</u>
Dial Tone Delay	The specific time between Customer's going off-hook and the receipt of dial tone from the service telephone central office	2.0 seconds maximum
Post Dial Delay	The time from when the last digit is dialed to the moment the phone rings at the receiving location	2.0 seconds maximum
Noise	Unwanted electrical signals introduced into the telephone lines by circuit component or natural disturbances which tend to degrade the performance of the line.	17 dBrnC maximum
Signal Loss	The diminishment of the signal level strength resulting in decay and quality of the call and signaling	3 dB maximum
Minimum Loop Current	Minimum level of current between the originating and terminating locations of a call required to support accurate signaling on the call.	23 mA

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.13 Service Level Standards and Allowances for Interruption of Service, (Cont'd.)

(T)

2.13.1 Service Level Standards for Local Exchange Services, (Cont'd.)

<u>Criterion</u>	<u>Definition</u>	<u>Standard</u>
Grade of Service	The probability that an attempted call will receive a busy signal, expressed as a decimal fraction. This factor is applicable only to the Company's network and not to any portions of the underlying network provided by another telephone service carrier.	P.01 or better
Change of Resp Org	The transition of management and administration of a Customer's 8XX telephone number records in the 8XX Service Management System. This standard is applicable when a Customer transfers 8XX telephone number service from one carrier to another.	10 days maximum

2.13.2 Credit for Interruptions

Interruptions in service, which are not due to the negligence of, or non-compliance with the provisions of this tariff by the Customer, or the operation or malfunction of the facilities, power, or equipment provided by the Customer, will be credited to the Customer as set forth below for the part of the service that the interruption affects. A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this tariff provided that the Customer has opened a trouble ticket by reporting the interruption to the Company's network operations center. The issuance of credits pursuant to this section shall be the Customer's sole remedy for service interruption claims.

- A. An interruption period begins when the Customer reports a service, facility, or circuit to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility, or circuit is operative. If the Customer reports a service, facility, or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.
- B. For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.13 Service Level Standards and Allowances for Interruptions in Service, (Cont'd.)

2.13.3 Limitations on Credit Allowances

No credit allowance will be made for:

- A. interruptions due to the negligence of, or non-compliance with the provisions of this tariff, by any party other than the Company, including but not limited to the Customer, authorized user, or other common carriers connected to, or providing service connected to, the service of the Company or to the Company's facilities;
- B. interruptions due to the failure or malfunction of non-Company equipment, including service connected to Customer provided electric power; in such event, the Company may charge the Customer its then current service call rates;
- C. interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- D. interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- E. interruptions of service due to circumstances or causes beyond the control of the Company.
- F. Force Majeure: Such causes shall include, without limitation, acts of God, fire, flood, adverse weather conditions, explosion, vandalism, acts of terrorism, cable cut, storm or other similar occurrence, any law, order, ordinance, rule restriction, regulation, direction, action or request of the United States government or any other government or of any civil or military authority, condemnation or exercise of rights of eminent domain, national emergencies, insurrections, riots explosion, vandalism, cable cut, storm or other similar occurrence, any law, order, regulation, direction, action or request of the United States government or of any other government or of any civil or military authority, national emergencies, insurrections, riots, wars, strikes, lockouts or work stoppages or other labor difficulties, supplier failures, shortages, breaches or delays, or preemption of existing service to restore service in compliance with the Commission's Rules and Regulations.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.13 Service Level Standards and Allowances for Interruptions in Service, (Cont'd.)

2.13.4 Cancellation for Service Interruption

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of 8 hours or more or cumulative service credits equaling 16 hours in a continuous 12-month period. The right to cancel service under this provision applies only to the single circuit that has been subject to the outage or cumulative service credits.

2.13.5 Time and Materials Charges

Time and Materials Charges are charges for work performed on the Customer's side of the demarcation or to isolate trouble to the Customer's side of the demarcation point by a Company employee at the Customer's request that are not covered by other charges. Chargeable time is labor which includes, but is not limited to, work preparation, actual work, trouble isolation and clean-up. Material charges are the items required to fulfill the job requirements. Any work required to establish or reestablish network access on the network side of the demarcation point is excluded from time and materials charges.

Included in time and materials charges are initial and additional time and material charges, the trouble isolation charge, the optional testing and monitoring charge and the dispatch charge.

2.13.6 Use of Another Means of Communications

If the Customer elects to use another means of communications during the period of interruption, the Customer must pay the charges for the alternative service used.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.26 Additional Rules Relating to Resale of Service

All local voice services provided by the Company are intended for retail end user purposes only. The Company does not support any Customer's resale of local services to another end user that has not contracted with the Company. Unless otherwise agreed upon in writing by the Company, Customers must abide by the following requirements when purchasing any local services:

2.26.1 Customer must use Company-owned telephone numbers or numbers that are officially ported to the Company in connection with the Services.

2.26.2 The Company does not support the inclusion of individual names and/or locations for each telephone number used in connection with the Services for Emergency 911 purposes. Customer must utilize PS/ALI* (Private Switch/Automatic Line Identifier) software to support each individual location for each ANI (Automatic Number Identification) transmitted by the Company to the applicable Emergency 911 PSAP (Public Safety Answering Position). The Company does not provide PS/ALI software. (T)

2.26.3 The Company does not support CARE record information for each of Customer's end users and Customer must choose a single primary interexchange carrier for Customer and all of its end users. The Customer and all of its end users must utilize the same interexchange carrier.

2.26.4 The Company does not support the populating of the individual end user's caller name for Caller ID purposes. Only one Caller Name will be supported for each Billing Telephone Number provided to the Customer for the services purchased.

2.26.5 The Company does not support individual directory listings for each of the Customer's end users. Customers may only purchase directory listings that are representative of their own business name.

*PS/ALI software cannot be used with Converged Voice Services.

(N)

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.27 Local Calling Areas

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<u>Exchange</u>	<u>Additional Exchanges</u>	<u>Expanded Service Area</u>	
Aiken	Bath, Beech Island, Graniteville, Jackson, New Ellenton, North Augusta	Augusta, GA	(N)(M)
Allendale	Barnwell, Fairfax	Columbia	
Anderson	Belton, Honea Path, Pelzer, Pendleton, Starr-Iva, Williamston	Greenville	
Antioch	Blacksburg, Grover, NC, Kings Mountain, NC, Shelby, NC	ESA is the same as for the Grover, NC, exchange. See Section A3 of NC GSST.	
Bamberg	Denmark, Ehrhardt, Orangeburg	Columbia	
Barnwell	Allendale, Blackville, Denmark, Williston	Columbia	(N)
Batesburg	Pond Branch, Ridge Spring	Columbia	
Bath	Aiken, Augusta, GA, Beech Island, Graniteville, Jackson, North Augusta	Augusta, GA	(N)
Beech Island (For local exception, see AT & T Tariff A3.13.2.A.3.)	Aiken, Appling, GA, Augusta, GA, Bath, Harlem, GA, Hephzibah, GA, Jackson, North Augusta	Augusta, GA	
Belton	Anderson, Honea Path, Pelzer, Williamston	Greenville	(M)
Bennettsville	Blenheim, Clio, McColl	Florence	
Blacksburg	Gaffney, Grover, NC (includes those exchange access lines in Antioch, SC which are a part of the Grover, NC exchange), Hickory Grove	Greenville	
Blackville	Barnwell, Denmark, Williston	Columbia	
Blenheim	Bennettsville, Clio, McColl	Florence	
Blue Ridge	Greenville, Greer, Lyman, Travelers Rest	Greenville	(N)

(M) – Certain material previously found on this page is now located on Pages 62.1, 62.2, 62.4 and 62.6.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.27	Local Calling Areas, (Contd.)		(T)
<u>Exchange</u>	<u>Additional Exchanges</u>	<u>Expanded Service Area</u>	
Camden	Bethune	Columbia	(M)
Central	Clemson, Easley, Liberty, Pickens, Six Mile	Greenville	(N)
Chapin-Little Mountain North	Newberry, Prosperity, Chapin-Little Mountain South	Columbia	(M) (M)
Chapin-Little Mountain South	Columbia, Chapin-Little Mountain North	Columbia	(N)
Charleston	Folly Beach, Hollywood, Isle of Palms, Mt Pleasant, Sullivans Island, Summerville	Charleston	
Cheraw	Chesterfield, Patrick	Florence	
Clemson	Central, Pendleton, Seneca, Six Mile	Greenville	
Clinton	Joanna, Laurens, Laurens Rural	Greenville	
Clio	Bennettsville, Blenheim, McColl	Florence	
Clover	Gastonia, NC (includes those exchange access lines located in Mill Creek, SC and vicinity which are a part of the Gastonia, NC exchange), Lake Wylie, Lake Wylie West, South Crowders Creek, NC, York	Charlotte, NC	(N)
Columbia	Chapin-Little Mountain South, Eastover, Lexington	Columbia	(M) (M)
Cowpens	Spartanburg	Greenville	(N)
Darlington	Florence, Hartsville, Lamar, Society Hill, Timmons ville	Florence	
Denmark	Bamberg, Barnwell, Blackville, Olar	Columbia	(N)

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.27 Local Calling Areas, (Contd.)

(T)

<u>Exchange</u>	<u>Additional Exchanges</u>	<u>Expanded Service Area</u>	
Dillon	Dillon, NC, Florence, Lake View, Latta	Florence	(N)
Easley	Central, Greenville, Liberty, Pickens, Six Mile	Greenville	(N)
Eastover	Columbia	Columbia	(M)
Edgefield	Johnston	Augusta, GA	(N)
Edisto Island	None	Charleston	
Florence	Darlington, Hartsville, Lamar, Marion, Mullins, Nichols, Pamplico, Society Hill, Timmonsville	Florence	
Folly Beach	Charleston, Isle of Palms, Mt. Pleasant, Sullivans Island	Charleston	
Fountain Inn	Greenville, Simpsonville	Greenville	
Gaffney	Blacksburg	Greenville	
Graniteville	Aiken, Bath, North Augusta, portion of Beech Island located within the property boundaries of the Savannah River Site	Augusta, GA	(N)
Greenville	Blue Ridge, Easley, Fountain Inn, Greer, Liberty, Pickens, Piedmont, Simpsonville, Travelers Rest	Greenville	(M)
Greer	Blue Ridge, Greenville, Lyman	Greenville	(M)
Hartsville	Darlington, Florence, Lamar, McBee, Patrick, Society Hill, Timmonsville	Florence	(N)
Hickory Grove	Blacksburg, Sharon, York	Charlotte, NC	
Honea Path	Anderson, Belton, Due West	Greenville	
Isle of Palms	Charleston, Folly Beach, Mt. Pleasant, Sullivans Island	Charleston	(N)

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.27 Local Calling Areas, (Contd.)

(T)

<u>Exchange</u>	<u>Additional Exchanges</u>	<u>Expanded Service Area</u>
Joanna	Clinton, Laurens, Laurens Rural	Greenville
Johnston	Edgefield, Ridge Spring	Augusta, GA
Jonesville	Pacolet, Union	Greenville
Lake View	Dillon, Dillon, NC, Florence, Latta	Florence
Lake Wylie	Charlotte, NC, Clover, Gastonia, NC (includes those exchange access lines located in Mill Creek, SC, and vicinity which are a part of the Gastonia, NC, exchange), Lake Wylie West, South Crowders Creek, NC, York	Charlotte, NC
Lake Wylie West	Clover, Gastonia, NC (includes those exchange access lines located in Mill Creek, SC, and vicinity which are a part of the Gastonia, NC, exchange), Lake Wylie, South Crowders Creek, NC, York	Charlotte, NC
Latta	Dillon, Dillon, NC, Florence, Lake View	Florence
Liberty	Central, Easley, Greenville, Pickens, Six Mile	Greenville
Lyman	Blue Ridge, Greer, Inman, Spartanburg	Greenville
Marion	Florence, Mullins, Nichols	Florence
McColl	Bennettsville, Blenheim, Clio	Florence
Mill Creek	Belmont, NC, Bessemer City, NC, Clover, Gastonia, NC, Kings Mountain, NC, Lake Wylie, Lake Wylie West, Lowell, NC, Mt. Holly, NC, South Crowders Creek, NC, Stanley, NC	ESA is the same as for the Gastonia, NC, exchange. See Section A3 of the NC GSST.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.27 Local Calling Areas, (Contd.)

(T)

<u>Exchange</u>	<u>Additional Exchanges</u>	<u>Expanded Service Area</u>	
Mt. Pleasant	Charleston, Folly Beach, Isle of Palms, Sullivan's Island	Charleston	(N)
Mullins	Florence, Floyds, Marion, Nichols	Florence	(N)
Newberry	Chapin-Little Mountain North, Prosperity, Whitmire	Columbia	(M) (M)
New Ellenton	Aiken, Jackson, portion of Beech Island located within the property boundaries of the Savannah River Site	Augusta, GA	(N)
Newtonville	Gibson, NC, Laurel Hill, NC, Laurinburg, NC	ESA is the same as for the Gibson, NC, exchange. See Section A3 of the NC GSST.	
Nichols	Florence, Floyds, Marion, Mullins	Florence	
North Augusta	Aiken, Appling, GA, Augusta, GA, Bath, Beech Island, Graniteville, Harlem, GA, Hephzibah, GA, Jackson	Augusta, GA	(N)
Orangeburg	Bamberg, Bowman, Branchville	Columbia	(M)
Pacolet	Jonesville, Spartanburg	Greenville	(N)
Pelzer	Anderson, Belton, Williamston	Greenville	
Pendleton	Anderson, Clemson	Greenville	
Pickens	Central, Easley, Greenville, Liberty, Six Mile	Greenville	
Piedmont	Greenville	Greenville	(N)
Prosperity	Chapin-Little Mountain North, Newberry	Columbia	(M)

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.27 Local Calling Areas, (Contd.)

(T)

<u>Exchange</u>	<u>Additional Exchanges</u>	<u>Expanded Service Area</u>
Rowland	Fairmont, NC, Lumberton, NC, Maxton, NC, Parkton, NC, Pembroke, NC, Red Springs, NC, Rowland, NC, St. Pauls, NC	ESA is the same as for the Rowland, NC, exchange. See Section A3 of the NC GSST.
Salem	Seneca, Walhalla, Westminster	Greenville
Seneca	Clemson, Salem, Walhalla, Westminster	Greenville
Sharon	Hickory Grove, York	Charlotte, NC
Six Mile	Central, Clemson, Easley, Liberty, Pickens	Greenville
Society Hill	Darlington, Florence, Hartsville	Florence
Spartanburg	Chesnee, Cowpens, Enoree, Inman, Lyman, Pacolet, Woodruff	Greenville
Springfield-Salley	Wagner	Columbia
St. George	Harleyville	Columbia
Sullivan's Island	Charleston, Folly Beach, Isle of Palms, Mt. Pleasant	Charleston
Summerville	Charleston	Charleston
Timmonsville	Darlington, Florence, Hartsville, Lamar	Florence
Travelers Rest	Blue Ridge, Greenville	Greenville

(N)

(N)

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.27	Local Calling Areas, (Contd.)		(T)
<u>Exchange</u>	<u>Additional Exchanges</u>	<u>Expanded Service Area</u>	
Union	Jonesville, Lockhart	Greenville	(N)
Walhalla	Salem, Seneca, Westminster	Greenville	
Westminster	Salem, Seneca, Walhalla	Greenville	(N)
Whitmire	Newberry	Columbia	(M)
Williamston	Anderson, Belton, Pelzer	Greenville	(N)
York	Clover, Hickory Grove, Lake Wylie, Lake Wylie West, Rock Hill, Sharon, South Crowders Creek, NC	Charlotte, NC	
			(N)
2.28	Other Rules		(M)
As a telephone utility under the regulation of the Public Service Commission of South Carolina, the Company hereby asserts and affirms that as a reseller of intrastate telecommunications service, the Company will not indulge or participate in deceptive or misleading telecommunications marketing practices to the detriment of consumers in South Carolina, and the Company will comply with those marketing procedures, in any, set forth by the Public Service Commission. Additionally, the Company will be responsible for the marketing practices of its contracted telemarketers for compliance with this provision. The Company understands that violation of this provision could result in a rule to Show Cause as to the withdrawal of its certification to complete intrastate telecommunications traffic within the state of South Carolina.			
			(M)

(M) – Certain material now found on this page was previously located on Page 62.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 3 - CONNECTION CHARGES, (CONT'D.)

- | | | |
|-------|---|-----------------|
| 3.5 | Primary Interexchange Carrier (PIC) Change Charge | (T) |
| 3.5.1 | General | (T) |
| | <p>Within the original 30 days of new service, a Customer may change his or her interLATA and/or intraLATA long distance carrier at no charge. After this thirty (30) day period, the Customer will incur a charge each time there is a change in either the interLATA or intraLATA long distance carrier associated with the Customer's line after the initial installation of service. If the Customer changes the interLATA and the intraLATA carrier on the same order, only one charge will be assessed. The Company may require the Customer to select the Company as its interLATA and intraLATA long distance carrier in conjunction with certain services.</p> | (T)

(T) |
| 3.5.2 | Options | (N) |
| | Option A: Customer may select the Company as the presubscribed carrier for IntraLATA toll calls subject to presubscription. | |
| | Option B: Customer may select her/his interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription. | |
| | Option C: Customer may select a carrier other than the Company or the Customer's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription. | |
| | Option D: Customer may select no presubscribed carrier for intraLATA or interLATA toll calls subject to presubscription which will require the Customer to dial a carrier access code (1010XXX) to route all intraLATA toll calls to the carrier of choice for each call. Requests for "no presubscribed carrier" and access via casual 1010XXX dialing must be made by the Customer of record in writing. | |
| 3.5.3 | Primary Interexchange Carrier Change Maximum Charges | |
| | A. Application of Charges | |
| | After a Customer's initial selection of a toll carrier(s), for any change thereafter, a nonrecurring PIC Change Charge will apply. | (N) |
| | B. Nonrecurring Charges | (T) |
| | Per business line or trunk: \$8.00 | (T) |

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.1 [Reserved for Future Use]

(M)

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.1 [Reserved for Future Use]

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.1 [Reserved for Future Use]

(M)

(M)

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.1 [Reserved for Future Use]

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.2 Service and Promotional Trials (T)

5.2.1 General (N)

The Company may establish temporary promotional programs wherein it may waive or reduce nonrecurring or recurring charges, to introduce a present or potential Customer to a service not previously subscribed to by the Customer.

5.2.2 Regulations

A. Appropriate notification of the Trial will be made to all eligible Customers and to the Commission. Appropriate notification may include direct mail, bill inserts, broadcast or print media, direct contact or other comparable means of notification.

B. During a Service Trial, the service(s) is provided automatically to all eligible Customers, except those Customers who choose not to participate. The Customer will be offered the opportunity to decline the trial service both in advance and during the trial. A Customer can request that the designated service be removed at any time during the trial and not be billed a recurring charge for the period that the feature was in place. At the end of the trial, Customers that do not contact the Company to indicate they wish to retain the service will be disconnected from the service at no charge. (N)

C. During a Promotional Trial, the service is provided to all eligible Customers who ask to participate. The Customer will be notified in advance of the opportunity to receive the service in the trial for free. A Customer can request that the service be removed at any time during the trial and not be billed a recurring charge for the period that the service was in place. At the end of the trial, Customers that do not contact the Company will be disconnected from the service. (T)

D. Customers can subscribe to any service listed as part of a Promotional Trial and not be billed the normal Connection Charge. The offering of this trial period option is limited in that a service may be tried only once per Customer, per premises.

E. The Company retains the right to limit the size and scope of a Promotional Trial. (T)

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.3 Busy Verification, Interrupt and Customer Originated Trace Services* (T)

4.3.1 General (T)

Upon request of a calling party, the Company will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept an existing call on the called line if the calling party indicates an emergency and requests interruption.

Customer Originated Trace allows a Customer to originate a trace to track harassing callers that they otherwise cannot identify via Caller ID. The feature "marks" the calling records in the Company's switch so that if and when they are requested by law enforcement the Company can easily identify the call within the call records. The Company will not release caller identification records directly to the Customer. This information will only be released to law enforcement at their request. (N)

4.3.2 Rate Application

A. A Verification Charge will apply when:

1. The operator verifies that the line is busy with a call in progress, or
2. The operator verifies that the line is available for incoming calls.

B. Both a Verification Charge and an Interrupt Charge will apply when the operator verifies that a called number is busy with a call in progress and the Customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.

C. No charge will apply when the calling party advises that the call is from an official public emergency agency.

4.3.3 Maximum Charges

Verification Charge, Each Request	\$0.60	
Interrupt Charge, Each Request	\$0.68	
Customer Originated Trace, Each Traced Call	\$4.00	(N)

*Not available to Converged Voice Service Customers. (N)

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.4 Directory Assistance Service

4.4.1 General

A Customer may obtain assistance, for a charge, in determining a telephone number within the local calling area by dialing Directory Assistance Service. A Customer may obtain directory listing information for any location within the United States by dialing 411 or 1 + (area code) + 555-1212. A Customer can also receive assistance by writing the Company with a list of names and addresses for which telephone numbers are desired. A maximum of two number requests is allowed per call. (T)

4.4.2 Regulations

A. A Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator except as follows: (T)

1. Calls from coin telephones, including COCOTS.
2. Requests for telephone numbers of non-published service.
3. Requests in which the Directory Assistance operator provides an incorrect number. The Customer must inform the Company of the error in order to receive credit.
4. Requests from individuals with certified visual or physical handicaps in which the handicap prevents the use of a local directory. Individuals must be certified in accordance with the terms outlined under "Handicapped Person" in Section 1 of this Tariff, up to a maximum of 50 requests per month. (T)
5. Calls from Hospitals. (T)

5. The first three (3) calls each month, per service location, made for requests to Directory Assistance will not be charged. Thereafter the rate per call is as listed below. There are no billing exemptions or allowances for National Directory Assistance requests. (C)

C. Where the Customer places a call to Directory Assistance via an operator or has Directory Assistance charges billed to a calling card or a telephone number other than the originating number, charges will apply as specified in Section 4.4.4 below. (T)

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.4 Directory Assistance Service, (Cont'd.)

4.4.3 Directory Assistance Call Completion (T)

The charges as shown below apply for each request made to the Directory Assistance Operator in which the operator completes the call to the desired number, and are in addition to the charge for Directory Assistance. Only local calls can be completed automatically by using Directory Assistance Call Completion. If the Customer elects to have an intraLATA toll call completed by the Local Directory Assistance operator, the Company's standard intraLATA toll per minute charges will apply.

4.4.4 Directory Assistance Maximum Rates and Charges (Per Call) (T)

Directory Assistance, per query	\$0.80	(T)
National Directory Assistance, per query	\$1.25	(D)
Call Completion, Charge Per Call Completed	\$0.45	(D)
		(T)

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.5 Local Operator Services

(T)

4.5.1 General

Local and intraLATA toll calls may be completed or billed with the live or mechanical assistance of the Company's operator center. Calls may be billed collect to the called party, to an authorized third party number, to the originating line, or to a valid authorized calling card. Local and intraLATA toll calls may be placed on a station to station basis or to a specified party (see Person to Person), or designated alternate. Usage charges for local and intraLATA operator assisted calls are those usage charges that would normally apply to the calling party's service. In addition to usage charges, an operator assistance charge applies to each call, as indicated below.

4.5.2 Maximum Rates and Charges

(T)

	<u>Per Call</u>
Operator Dialed Calling Card	\$1.20
Customer Dialed Calling Card	\$0.50
Person-to-Person	\$2.80
3 rd Number Billed	\$1.20
Collect	\$1.20
All Other Operator Assistance	\$1.20

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.6 Blocking Service

4.6.1 General

(T)

Blocking service is a feature that permits Customers to restrict access from their telephone line to various discretionary services. The following options are available to business Customers. One, all, or any combination may be selected.

(T)

- A. Call Blocking (900, 971, 974, 976 and 700 NPA) - allows the Customer to block all calls beginning with the NPA of 900, 971, 974, 976 and 700 (i.e. 900-XXX-XXXX) from being placed. Call Blocking is automatically enabled on all Converged Voice Service lines.

(N)

(N)

- B. Toll Restriction (1+ and 0+ Blocking) - provides the Customer with a method of denying access to some or all of the toll network and operator services. Toll Restriction will not block the following types of calls: 911 (Emergency) and 1 + 800 (Toll Free) calls.

(T)

The following options are available with Toll Restriction. One, all, or any combination may be selected:

1. "0+" restricts access to 0+ calls though the operator (IntraLATA, InterLATA and International).
2. "1+" restricts access to 1+ calls through the operator (IntraLATA, InterLATA and International).
3. "IntraLATA 0+/1+" restricts access to IntraLATA 0+/1+ calls only.
4. "InterLATA 0+/1+" restricts access to InterLATA 0+/1+ calls only.
5. "01" restricts access to operator assisted international calls only.
6. "011" restricts access to international direct dialed calls only.
7. "411" restricts calls to 411 directory assistance.
8. "555" restricts calls to NXX-555-1212 directory assistance.

(T)

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SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.6 Blocking Service, (Cont'd.)

4.6.1 General, (Cont'd.)

- C. Bill Restriction - provides the Customer with a method of denying all third number billed and/or collect calls to a specific telephone number provided the transmitting operator checks the validation data base.

(T)
|
(T)

One or both the following blocking options are available:

1. Third number billed
2. Collect Call

For Converged Voice Services both blocking options are automatically set to deny.

(N)
(N)

4.6.2 Regulations

- A. The Company will not be liable for any charge incurred when any long distance carrier or alternative operator service provider accepts third number billed or collect calls.
- B. Blocking Service is available where equipment and facilities permit.
- C. Blocking Service can only be removed pursuant to a written request by the Customer of record, or by the Customer of record providing the correct password over the telephone, or by a request made in person by such Customer. The Customer of record can provide a personal password to use to be used in order to change blocking options via telephone.

(N)
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(N)

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.6 Blocking Service, (Cont'd.)

4.6.3 Rates and Charges

- A. Pricing for Blocking Service for a business Customer with more than 200 lines will be based on the costs incurred by the Company to provide the service on an individual case basis.

(D)

- B. Maximum Rates and Charges

(T)

All LATAs

	Monthly Recurring	Nonrecurring
<u>Type of Blocking</u>	<u>Charge</u>	<u>Charge</u>
Call Blocking:	\$8.00	\$8.00
Toll Restriction:	\$8.00	\$13.00
Billing Restriction:	\$8.00	\$13.00

(T)

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.8 Listings

4.8.1 General

(T)

The Company does not own or control directory publishing in the service area, but does offer Customer listings in local directories through external agreements. In some areas premium listings as described below may not be available. The Customer will be advised of the listing options available when service is requested. No liability of any nature whatsoever shall attach to the Company or to any other common carrier that furnishes any portion of the Company's service for damages arising from errors, mistakes, omissions or delays of the Company or its agents or employees in handling directory listings or listings in any directory assistance database.

(N)

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(N)

The following rules apply to standard listings in light face type in the white pages (alphabetical section) of the telephone directory and to the Directory Assistance records.

Only information necessary to identify the Customer is included in these listings. Abbreviations may be used. A listing may be rejected if it is judged to be advertising or judged to be objectionable. A name made up by adding a term such as Company, Shop, Agency, Works, etc. to the name of a commodity or service will not be accepted as a listing unless the Customer is legally doing business under that name.

(T)

(T)

A name may be repeated in the white pages only when only when a different address or telephone number is used.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.8 Listings, (Cont'd.)

4.8.2 Composition of Listings

A. Name

1. Business Service

The following names may be included in business service listings:

- a. The name of Customer or joint user.
- b. The name of each business enterprise which the Customer or joint user conducts.
- c. The name by which the business of a Customer or joint user is known to the public. Only one such name representing the same general line of business will be accepted.
- d. [Reserved for Future Use] (D)
(D)
- e. The name of any person, firm or organization which Customer or joint user is authorized to represent, or the name of an authorized representative of the Customer or joint user.
- f. Alternative spelling of an individual name or alternative arrangement of a business name, provided the listing is not for advertising purposes. (T)
(T)
- g. The name of a publication issued periodically by the Customer or joint user.
- h. The name of an inactive business organization in a cross-reference listing when authorized by such business or organization.
- i. The name of a member of Customer's domestic establishment when business service is furnished in the Customer's residence.
- j. The name of a corporation which is the parent or a subsidiary of the Customer.
- k. The name of a resident of a hotel, apartment house, boarding house or club which is furnished PBX service, may be included in a residence type listing with the telephone number of the PBX service. (T)
- l. The name of the Customer to a sharing arrangement. (T)

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SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.8 Listings, (Cont'd.)

4.8.2 Composition of Listings, (Cont'd.)

B. Designation

The purpose of a business designation is to identify the listed party and not to advertise the business. No designation of the nature of the business is included if this is sufficiently indicated by the name. Where a listed party is engaged in more than one general line of business, one additional business designation may be included in the listing when necessary to identify the listed party. When a listed party has two or more listed telephone numbers or two or more business addresses, designations indicating the branches of the organization may be included where necessary to assist the public in calling.

A designation may include a title to indicate a listed party's official position, but not the name of the firm or corporation with which the individual is connected. Individual names or titles are not shown following the name of a firm or corporation.

A term such as "renting agent" may be included in a listing indented under the name of a building, provided the agent maintains a renting office in such a building.

A designation is not ordinarily provided in a residence type listing except for residential service as permitted under the terms of this tariff. A professional designation is permitted on residence service in the case of a physician, surgeon, dentist, osteopath, chiropodist, podiatrist, optometrist, chiropractor, physiotherapist, Christian Science practitioner, veterinary surgeon, registered nurse or licensed practical nurse, provided that the same name and designation is also listed on business service of that Customer or another Customer in the same or different directory.

The listing of service in the residence of a clergyman may include the designation "parsonage," "rectory," "parish house," or "manse," and any such listing may be indented under a listing in the name of the church.

(T)
(D)
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(D)

The Company, at its own discretion, may require the Customer to provide official documentation, such as a state issued business license, to support their requested name, address and/or telephone number when the Company believes the Customer is attempting to secure preferential directory listings.

(T)
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(T)

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.8 Listings, (Cont'd.)

4.8.2 Composition of Listings, (Cont'd.)

C. Address

Each residence or non-profit listing may, but does not have to, include the street address where the telephone service is provided. Other information, such as a building name or a locality designation, may be included to help identify the Customer. (T)
(T)

D. Telephone Number

Each listing may include only one telephone number, except in an alternate telephone number listing where each number listed is considered a line for rate purposes.

A listing may include only the telephone number of the first line of a PBX system or incoming service group, except that a trunk not included in the incoming service group of a PBX system, or the first trunk of a separate incoming service group of a PBX system may be listed to meet special conditions where a corporation and its subsidiaries use the same PBX system.

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SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.8 Listings, (Cont'd.)

4.8.3 Types of Listings

A. Main Listing

1. Main Standard Listing - A Main Standard Listing includes a name, designation, address and telephone number of the Customer. It appears in the White Pages of the telephone directory and in Directory Assistance records. The designation in the listing will be provided according to the rules in section 4.8.2.B above. (T)
(T)
2. Additional Main Listing - Customers may arrange for an additional main listing. An additional main listing is a Main Standard Listing providing for a non-hunting extra-line or for the first line of each multi-line hunt group. (T)
(T)
3. CD-ROM White Pages listing - Customers may purchase a CD-ROM version of the white pages listing. (N)
(N)

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.8 Listings, (Cont'd.)

4.8.3 Types of Listings, (Cont'd.)

B. Premium Listings

1. Additional Listings

Customers may arrange for additional listings, similar to the Main Standard Listing, at the additional listing rate. Listings may include abbreviated names, names which are commonly spelled several ways, rearrangements of names and nicknames by which the Customer is commonly known. All names will be included in their proper alphabetical order. If the above additional listing does not readily identify the Customer, it shall be necessary to include a line of information stating "same as" or "see" and a reference to the name contained in the main listing at the Extra Listing Line Rate. Listings will not be accepted for the purpose of securing preferential publicity or position. (T)
(T)

2. Extra Listing Lines

Lines of information acceptable to the Utility may be arranged for at the rate shown in the schedule to appear in addition to a main listing for the purpose of facilitating use of the service.

3. Alternate Call Listings

Any listed party who has made the necessary arrangements for receiving telephone calls during his or her absence may have an alternate telephone number listing or a night listing. Such listing may be furnished as an indented listing or as a sub-caption.

The telephone number in such a listing may be that of another service furnished to the same Customer, or of one of the Customer's PBX trunks not included in the incoming service group, or of a service furnished to a different Customer.

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SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.8 Listings, (Cont'd.)

(D)

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(D)

4.8.5 Maximum Business Rates

(T)

There is a monthly recurring and a one time nonrecurring charge for premium business listings. This charge takes effect as soon as the listing is shown on the Directory Assistance Records.

(T)

(T)

There is a one-time nonrecurring charge for each request to move or change a listing. If the request is received after the directory publisher's deadline for such changes, an additional late charge will apply.

<u>Type Of Listing</u>	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>	
Main Standard Listing - Local	\$1.75	\$12.00	(T)
Main Standard Listing - Foreign	\$1.75	\$12.00	(N)
Additional Main Listings	\$1.75	\$12.00	(T)
Additional Listing	\$1.75	\$12.00	
CD-ROM White Pages Listing	ICB	ICB	(N)
			(D)
Extra Listing Lines	\$1.75	\$12.00	
Alternate Call Listing	\$1.75	\$12.00	
Alternate User Listing	\$1.75	\$12.00	
Cross Reference Listing	\$1.75	\$12.00	
Suite Listing	\$1.75	\$12.00	
Move/Change Charge (per listing)	N/A	\$15.00	(T)
Late Charge (per listing)	N/A	\$50.00	(T)

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.9 Non-Published Service

4.9.1 General

(T)

Non-published service means that the Customer's telephone number is not listed in the directory, nor does it appear in the Company's Directory Assistance Records.

4.9.2 Regulations

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-published number only when the caller dials direct or gives the operator the number. No exceptions will be made, even if the caller says it is an emergency. (T)

When the Company requests a non-published number, it is done without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-published number in the directory or disclosing it to someone. If, in error, the telephone number is published in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-published service. (T)

The Customer indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published service or the disclosing of said number to any person. (T)

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SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.9 Non-Published Service, (Cont'd.)

4.9.3 Maximum Rates and Charges

(T) (M)

There is a monthly charge for each non-published service.

(D)

(D)

There is a one-time nonrecurring charge for each request to move or change a listing. If the request is received after the directory publisher's deadline for such changes, an additional late charge will apply.

	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>	(M)
Non-Published Service	\$2.50	\$12.00	
Move/Change Charge	N/A	\$12.00	(T)
Late Charge	N/A	\$50.00	(T) (M)

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SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.10 Non-Listed Service

4.10.1 General

(T)

Non-listed service means that the Customer's telephone number is not listed in the directory, but does it appear in the Company's Directory Assistance Records.

4.10.2 Regulations

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-listed number.

When the Company requests an unlisted number, it is done without any obligation. (T)
 Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-listed number in the directory or disclosing it to someone. If, in error, the telephone number is listed in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-listed service. (T)

The Customer indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listed service or the disclosing of said number to any person. (T) (T)

4.10.3 Maximum Rates and Charges

(T) (M)

There is a monthly charge for each non-listed service.

(D)

|
|

(D)

If the request is received after the directory publisher's deadline for such changes, an additional late charge will apply.

(N)

(N)

	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>	(M)
Non-Listed Service	\$1.00	\$12.00	
Move/Change Charge, (per listing)	N/A	\$12.00	(T)
Late Charge, (per listing)	N/A	\$50.00	(T)
			(M)

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SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.11 Information Service Provider NXX Access*

(T)

The Company provides access to Information Service Provider (ISP) NXXs provisioned by the incumbent Local Exchange Carrier. The Company will bill the end user for ISP calls at rates designated by the ISP. See Section 4.6 for optional blocking service which will prohibit the completion and billing of unwanted ISP calls to a Customer service line.

*Not available to Converged Voice Service Customers.

(N)

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.12 Recorded Announcement Service

4.12.1 Description

Recorded Announcement Service consists of facilities whereby telephone users may, by calling a particular central office designation and number, obtain recorded messages. Recorded Announcement Service, including the content of the recorded message, is furnished at the provider's option. Messages may be withdrawn at any time. (T)

4.12.2 Maximum Rates and Charges (T)

The following charge is applicable to calling parties:

A. ALL LATAs (T)

Each completed Local Recorded Announcement Call: \$0.25

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.13 [Reserved for Future Use]

(M)

(M)

(M) – Certain material previously found on this page is now located on Page 311.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.14 Hunting

4.14.1 Series Completion Hunting (Regular and Circular)

(N,M)

This feature allows individual Directory Numbers (DN) to "series complete" to another DN when the original DN is busy. The Customer provides a list of the lines which will have this feature and the order in which they will hunt. Only 10 stations will be allowed in a series completion. The last DN can point to the first DN in the list to provide circular hunting.

A. Series Completion/Regular Hunting

The hunt for an idle phone line starts with the called single phone line in a pre-arranged hunt group and ends with the last phone line in the hunt group. A busy tone is returned if the last phone line is reached without finding one that is idle.

B. Series Completion/Circular Hunting

Permits a complete hunt over all phone lines in a pre-arranged hunt group, regardless of which phone number was called. A busy tone is returned if the call circulates back to the originally called number without finding one that is idle.

4.14.2 Maximum Rates and Charges

A. All LATAs

	Monthly Recurring Charge	Nonrecurring Charge
Series Completion Hunting - Circular	\$10.00	\$10.00
Series Completion Hunting - Regular	\$10.00	\$10.00

(N,M)

(M) – Certain material previously found on this page is now located on Page 104.1.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.14 Hunting, (Cont'd.)

4.14.3 Multi-Line Hunting*

(T) (M)

There are three types of Multi-Line Hunting (MLHG) available: Regular, Circular, and Universal Call Distribution (UCD). (T)

A. Regular: Hunting starts with the dialed DN and ends with the last member of the hunt group. (T)

B. Circular: Hunting starts with the dialed DN and ends with the terminal prior to the called DN.

C. Universal Call Distribution: When the main MLHG is called, the calls are distributed to the most idle member of the hunt group. If a terminal DN is dialed, circular hunting is used. (T)

4.14.4 Maximum Rates and Charges

A. All LATAs

(T)

	Monthly Recurring Charge	Nonrecurring Charge
Multi-Line Hunting - Circular	\$12.00	\$15.00
Multi-Line Hunting - Regular	\$12.00	\$15.00
Multi-Line Hunting-Universal Call Distribution	\$12.00	\$15.00

(T) (M)

*Not available to Converged Voice Service Customers.

(N)

(M) – Certain material now found on this page was previously located on Page 104.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.15 [Reserved for Future Use]

(M)

(M)

(M) – Certain material previously found on this page is now located on Page 312.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.16 Emergency Reroute Service

4.16.1 Description of Service

Emergency Reroute Service allows a Customer to request the temporary forwarding of a telephone number to an alternate location number designated by the Customer. Emergency Reroute Service is for situations where the Customer requires incoming calls to be rerouted immediately, and on a temporary basis. Emergency Reroute Service is available on a limited basis for line and trunk products.

(T)

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(T)

(T)

The Customer may forward up to three numbers per request. Request to forward additional numbers will be addressed on an individual case basis. An emergency reroute will remain in place for no more than 30 days from the date initiated.

(T)

The Customer is responsible for all measured or message usage or toll charges incurred in the rerouting of calls.

The Company is entitled to rely upon instructions given by telephone from a person representing himself or herself to be an authorized representative of the Customer without further verification so long as the Company has no reason to believe that such person lacks proper authority.

The Company's liability with respect to a claim or suit by a Customer, or any third party, for damages associated with Emergency Reroute Service, including, but not limited to the installation, provision, performance or non-performance of Emergency Reroute Service, shall not exceed an amount equal to the proportionate charge for Emergency Reroute Service for the period during which the service was affected.

4.16.2 Maximum Rates and Charges

(T)

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(T)

	<u>Per Reroute Occurrence/Per Telephone Number</u>
Nonrecurring Charge:	\$750.00

(T)

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.18 N11 Dialing Service

(D)

N11 Dialing Service is a three-digit local dialing arrangement (excluding 411 and 911) available in specified service areas for the delivery of information and referral services via voice grade facilities as required by state and federal regulators.

The local calling area for the rate center of the N11 service subscriber will be the same as the Company's local calling area for that rate center. N11 Dialing Service will be provided as equipment and facilities permit. N11 service is limited to use by agencies approved by applicable federal and/or state regulators.

N11 Dialing Service is delivered via regular exchange access lines, i.e., individual business lines, trunks, etc. Service is furnished subject to the availability of the N11 number.

Access to N11 Dialing Service is not available to the following services:

- 1+ Toll Services
- 101XXXX
- Credit Card
- Third-Party Billed
- Collect Calls
- Inmate Service

Operator assisted calls to the N11 subscriber will not be completed.

The N11 subscriber may not directly or indirectly sell or transfer the N11 number to an unaffiliated entity.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.18 N11 Dialing Service, (Cont'd.)

(D)
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(D)

All requests for N11 Dialing Service must be submitted in writing to the Commission.

The N11 subscriber shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via the N11 number. If requested by the Company, the N11 subscriber shall assist the Company in responding to complaints made to the Company concerning the subscriber's N11 service.

(T)
(T)

Though the use of these services is free of charge, Customers who subscribe to measured or message-rated service will incur standard local usage charges when accessing N11 Dialing Services.

In no event shall the Company be liable for any losses, damages or claims of any kind arising from the provision of N11 Dialing Service or any Customer's use of such service.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.19 Foreign Exchange Services, (Cont'd.)

4.19.3 Foreign Exchange Service Option Rates and Charges, (Cont'd.)

D. One Reach - one way (VirtualReach) or two way (LocalReach)

One Reach Products are provisioned over IP based switching and transport. LocalReach is a two way service whereas VirtualReach is an inbound only service. One Reach products include up to five (5) foreign exchange rate centers within the LATA for no additional charge. If available, the Customer may add rate centers. If usage exceeds a DS1 equivalent (300k MOU per month) the Customer must purchase additional One Reach products. The Company reserves the right to restrict the number of One Reach products purchased, Customer-requested routing specifications and the size/composition of trunk groups and their related rate centers.

Local Access Service	See Section 5.10 for Voice T1 and Section 5.16 Converged Voice Service	
Individual Telephone Numbers	See Section 5.4	
	Maximum Rates	
	Monthly Recurring Charge	Nonrecurring Charge
FX Premium Charge, LocalReach per DS1 Equivalent	\$600.00	\$100.00
FX Premium Charge, VirtualReach, per DS1 Equivalent	\$500.00	\$100.00
Interoffice Transport, LocalReach per DS1 Equivalent	\$150.00	\$100.00
Interoffice Transport, VirtualReach, per DS1 Equivalent	\$100.00	\$100.00
Individual Telephone Numbers Per Number	\$0.40	\$0.70
Additional Rate Center, each	\$50.00	\$100.00

(T)
(N)

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.20 Business Line and Terminal Features

4.20.1 General

The features in this section are made available as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases. (T)

4.20.2 Description of Features

A. Anonymous Call Rejection

Allows Customer to reject calls if the calling number is marked as private.

B. Call Forwarding

Call Forwarding, when activated, redirects attempted terminating calls to another Customer specified line. The Customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by Call Forwarding.

The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding is billed for the forwarded leg of the call.

Call Forwarding (Busy) automatically reroutes an incoming call to a Customer predesignated number when the called number is busy.

Call Forwarding (Don't Answer) automatically reroutes an incoming call to a Customer predesignated number when the called number does not answer within the number of rings programmed by the Company.

Call Forwarding (Variable) allows the Customer to choose to reroute incoming calls to another specified telephone number. The Customer must activate and deactivate this feature.

C. Call Hold

Allows call to be placed on hold.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.20 Business Line and Terminal Features, (Cont'd.)

4.20.2 Description of Features, (Cont'd.)

N. Selective Call Rejection

Selective Call Rejection enables a Customer to reject call attempts from Customer specified numbers by dialing a code and the telephone numbers of calls to be rejected. Any call attempts to the Customer from these numbers will be prevented from terminating to the Customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party. A Customer may also reject future calls from the directory number of the most recent call received by dialing a code after completing the call.

O. Speed Calling*

(T)

This feature allows a user to dial selected numbers using one or two digits. Up to eight numbers (single digit, or thirty numbers with two digits) can be selected.

P. Three-way Calling

The Three-way Calling feature allows a Customer to add a third party to an existing two-way call and form a 3-way call. The Call Hold feature allows a Customer to put any in-progress call on hold by flashing the switchhook and dialing a code. This frees the line to allow the Customer to make an outgoing call to another number. Only one call per line can be on hold at a time. The third party cannot be added to the original call.

*Not available to Converged Voice Services Customers.

(N)

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.20 Business Line and Terminal Features, (Cont'd.)

4.20.3 Maximum Rates and Charges

A. Maximum Recurring and Nonrecurring Charges

1. Standard Voice Service Options – Available at no additional charge on line and terminal voice services. (T)

Feature

Calling Number Delivery
Caller ID Blocking – Per Line
Hunting (See Section 4.14)
Blocking (See Section 4.6)

(N)
(N)

2. Select Feature Package – Available at no additional charge to Customers purchasing lines/terminals as part of an integrated service bundle as described in Section 5. Customer may select any combination of the following features. (T)

Feature

Three-way Calling
Call Forwarding (Busy)
Call Forwarding (Don't Answer)
Call Forwarding (Variable)
Call Waiting
8/10 Number Speed Calling
30 Number Speed Calling
Call Transfer (for Lines)
Calling Name & Number Delivery
Call Hold
Anonymous Call Rejection

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.20 Business Line and Terminal Features, (Cont'd.)

4.20.3 Maximum Rates and Charges, (Cont'd.)

A. Maximum Recurring and Nonrecurring Charges, (Cont'd.)

3. Premium Feature Package – Available at \$15.00/line Monthly Recurring Charge to Customers purchasing lines or terminals. Customer may select any combination of the following features.

Feature

All Features included in the Select Feature Package above
Remote Access to Call Forwarding
Distinctive Ringing
Continuous Redial
Selective Call Forwarding
Selective Call Rejection
Priority Call
Last Call Return

4. Deluxe Feature Package – Available at no additional charge to Customers purchasing business lines as part of a Converged Voice Service as described in Section 5.16. All features will be available to the Customer. The Customer will have the option to activate or deactivate any of the features per business line.

(M,N)

Feature

Three-way Calling
Call Forwarding (Busy)
Call Forwarding (Don't Answer)
Call Forwarding (Variable)
Call Waiting (not available when Hunting is selected)
Call Transfer (for Lines)
Calling Name & Number Delivery
Call Hold
Anonymous Call Rejection
Last Call Return

(M,N)

(M) - Certain material previously found on this page is now located on Page 115.9.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.20 Business Line and Terminal Features, (Cont'd.)

4.20.3 Maximum Rates and Charges, (Cont'd.)

A. Maximum Recurring and Nonrecurring Charges, (Cont'd.)

5. Custom Feature Package

Available at \$15.00/line Monthly Recurring Charge to Customers purchasing business lines as part of a Converged Voice Service as described in Section 5.16. The Deluxe Feature Package described above is automatically included. In addition, the Customer may select any combination of the following features.

Feature

Remote Access to Call Forwarding

Distinctive Ringing

Continuous Redial

Selective Call Forwarding

Selective Call Rejection

Priority Call

(N)

(N)

6. Remote Call Forwarding - All LATAs

(T)(M)

<u>Feature</u>	<u>Recurring Charges</u>	<u>Nonrecurring Charges</u>
Remote Call Forwarding – Initial Path	\$24.00	\$20.00
Remote Call Forwarding – Addl Path	\$24.00	\$20.00

B. Connection Charges

Connection charges may apply when a Customer requests connection to one or more features. Orders requested for the same Customer account made at the same time for the same premises will be considered one request. These charges may not apply if the features are ordered at the same time as other work for the same Customer account at the same premise.

(T)

C. Trial Period

The Company may elect to offer a free or reduced rate trial of any new feature(s) to prospective Customers within 90 days of the establishment of the new feature.

(T)

(M)

(M) – Certain material now found on this page was previously located on Page 115.8.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.21 Voice Mail Service

(N)

4.21.1 General

Voice Mail Service (VMS) provides the Customer with the capability to receive, send, store and retrieve voice messages over the telephone network. VMS is offered where Simplified Message Desk Interface II (SMDI II) and VMS facilities are available.

The basic component of VMS is the mailbox which provides for receipt and storage of messages. VMS is accessed via a touchtone telephone or similar Dual Tone Multifrequency (DTMF) device and requires the input of a passcode.

VMS is comprised of tiered levels of applications in packages with one or more optional features available. The Customer must access Voice Mail through the use of other network access service provided by the Company or other telecommunications common carriers. Such access, including applicable local usage and toll charges, is the responsibility of the Voice Mail Service Customer.

4.21.2 Business VMS Offerings

Basic Mailbox - provides the Customer with Call Answering and Messaging and Busy Greeting abilities. A Basic Mailbox may receive twenty-five (25) messages in a billing period for the flat fee, messages over the allowance will be charged an additional per-message charge. Features include Delivery Options and 5 Group Lists. The VMS mailbox holds 15 messages, with a 14 day retention period, a Greeting length of 2 minutes and the ability to receive messages of 2 minutes duration. Call Forward Busy (CFB), Call Forward Don't Answer (CFDA) and Message Waiting Indicator (MWI) are included.

Enhanced Mailbox - provides the Customer with Call Answering and Messaging, Busy Greeting, Reminder and Future Delivery abilities. Features include Delivery Options, 15 Group Lists and Extended Absence Greeting. An Enhanced mailbox may receive 50 messages in a billing period for the flat fee, messages over the allowance will be charged a per message charge. The VMS mailbox holds 60 messages, with a 45 day retention period, a Greeting length of 5 minutes and the ability to receive messages of 5 minutes duration. Call Forward Busy (CFB), Call Forward Don't Answer (CFDA) and Message Waiting Indicator (MWI) are included.

(N)

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SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.21 Voice Mail Service, (Cont'd.)

(N)

4.21.2 Business VMS Offerings, (Cont'd.)

Deluxe Mailbox - provides the Customer with Call Answering and Messaging, Busy Greeting, expanded Reminder, and Future Delivery abilities. Features include Delivery Options, 15 Group Lists, Extended Absence Greeting and Revert to Operator. A business stand-alone Deluxe Mailbox may receive 73 messages in a billing period for the flat fee, messages over the allowance will be charged an additional per message charge. The VMS mailbox allows up to 73 messages, with a 45-day retention period and a Greeting length of 5 minutes. Message may be up to 5 minutes duration per message. Call Forward Busy (CFB), Call Forward Don't Answer (CFDA) and Message Waiting Indicator (MWI) are included.

4.21.3 Other Services

Pager Notification - allows you to assign a pager number that will be called when a message is received in your mailbox. This feature is only programmable by TWTC and pager out-dial numbers are limited to 800 numbers only.

Tree – A menu option that allows incoming callers to select from a menu of pre-selected one digit options and be routed to that option.

Auto Receptionist – voice mail application frequently used as an automated versus a live receptionist who directs the caller to enter the extension number they are calling and be transferred. Most often used to direct overflow traffic coming in to the receptionist.

Sub Mailboxes – personal mailboxes grouped under a master mailbox.

Greeting Only (5 minutes) – Provides the caller with a notice/greeting only. The length of the greeting can be up to 5 minutes. The caller cannot leave a message.

Greeting Only (10 minutes) – Provides the caller with a notice/greeting only. The length of the greeting can be up to 10 minutes. The caller cannot leave a message.

“Virtual” options on the above products are also supported. These do not require the provisioning of a physical line in order to be supported. These include:

Virtual Auto Receptionist/ Auto Attendant
Virtual Basic Mailbox
Virtual Deluxe Mailbox
Virtual Enhanced Mailbox
Virtual Greeting Only (5 minutes)
Virtual Greeting Only (10 minutes)
Virtual Tree
Virtual Pager Notification

(N)

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SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.21 Voice Mail Service, (Cont'd.)

(N)

4.21.4 Maximum Recurring and Nonrecurring Charges

A. All LATA's where available

Service is offered on a Month to Month basis.

Per Individual Mailbox (up to 100 Mail Addresses):

	Monthly Recurring <u>Charge</u>	Nonrecurring <u>Charge</u>
Basic Mailbox	\$20.00	\$60.00
Enhanced Mailbox	\$25.00	\$60.00
Deluxe Mailbox	\$25.00	\$60.00

(N)

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.22 Automatic Intercept Service (AIS)*

(N)

4.22.1 General

Automatic Intercept Service (AIS) allows the caller to be referred, and where technically feasible, automatically connected to a Customer's new telephone number after receiving the intercept message. This service is available to Customers that moves within the Company's serving area.

4.22.2 Regulations

- A. These regulations, rates and charges are in addition to the regulations, rates and charges found elsewhere in the Company's applicable tariffs.
- B. AIS is available where facilities are available and conditions permit.
- C. The maximum service period for AIS is three (3) months for residence and business Customers. The service may be extended for an additional period by notifying the Company at least five business days prior to expiration of the initial service period.
- D. With AIS, the caller incurs normal usage charges for the call from the point of origination to the intercepted number; the AIS Customer incurs all applicable intraLATA toll charges between the intercepted number and the new number.
- E. Except with regard to the provision of AIS, the intercepted number is, in all respects, a disconnected service. Third number and collect calls cannot be billed to the intercepted number, and any Calling Card associated with the number is invalid.
- F. Charges will be credited for completion of calls to wrong number, incomplete connections, or calls with unsatisfactory transmission.
- G. Maximum Rates and Charges

	<u>Monthly Recurring Charge</u>
Initial 3 Month Service Period	\$25.00
Extended Service Period	ICB

*Not available to Converged Voice Service Customers.

(N)

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.23 Digital Trunk and PRI Features

(N)

The following features may be used with the Company's integrated products with Digital Trunk and PRI. Features are available as equipment and facilities permit.

4.23.1 Calling Number Delivery

This feature allows the Customer to receive the calling party's number on its station equipment. The Customer is responsible for providing the CPE required for this feature.

<u>Maximum Rates and Charges</u>	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service as part of an integrated product	Not Available	Not Available
With PRI Service as part of an integrated product	\$50.00	\$50.00

4.23.2 Calling Name and Number Delivery

Requires suitably equipped ISDN switching and terminal equipment and allows the network to pass Calling Name information (along with the calling line identification) between multiple groups within a PRI Serving Arrangement.

<u>Maximum Rates and Charges</u>	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service as part of an integrated product	Not Available	Not Available
With PRI Service as part of an integrated product	\$100.00	\$50.00
With PRI Service as part of Converged Voice Services	\$100.00	\$50.00

4.23.3 Calling Name and Number Transmission

This feature allows the Customer to send the calling name and number to the called party's station equipment. The Customer can restrict transmission through the use of Caller ID Blocking Service as described in Section 4.6.

Blocked Calling Number information will be delivered to certain qualifying Customers as described in FCC Memorandum Opinion and Order, CC Docket No. 91-281, adopted January 4, 2002. Such Customers must certify to the Company their compliance with the waiver order's eligibility requirements.

<u>Maximum Rates and Charges</u>	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service as part of an integrated product	\$50.00	\$50.00
With PRI Service as part of an integrated product	\$50.00	\$50.00

(N)

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.23 Digital Trunk and PRI Features, (Cont'd.)

(N)

4.23.4 E911 CPN Management*

This feature allows a Customer to send its calling number to the E911 dispatcher or PSAP during an emergency call.

<u>Maximum Rates and Charges</u>	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service	Not Available	Not Available
With PRI Service as part of an integrated product	ICB	ICB

4.23.5 CARE CPN Management

Using this feature, the Company will transmit the Customer's billing telephone number to the Customer's long distance provider. Requests to transmit individual number or CPN information will be handled on an individual case basis.

<u>Maximum Rates and Charges</u>	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service	Not Available	Not Available
With PRI Service as part of an integrated product	ICB	ICB

4.23.6 Additional Trunk Groups**

This feature allows the Customer to separate a facility into two or more trunk groups.

<u>Maximum Rates and Charges</u>	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service as part of an integrated product		
Up to 3 trunk groups	\$50.00	\$50.00
More than 3 trunk groups, per trunk group	\$100.00	\$100.00
With PRI Service as part of an integrated product		
Up to 3 trunk groups	\$50.00	\$50.00
More than 3 trunk groups, per trunk group	\$100.00	\$100.00

(N)

*Included in standard configuration of Converged Voice Service.

**Not available to Converged Voice Service Customers.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.23 Digital Trunk and PRI Features, (Cont'd.)

(N)

4.23.7 Call by Call*

This feature allows the Customer to set inbound and outbound call thresholds on two-way PRIs so as to prevent call blockage in either direction

<u>Maximum Rates and Charges</u>	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service	Not Available	Not Available
With PRI Service as part of an integrated product	\$50.00	\$50.00

4.23.8 Two-B Channel Transfer (TBCT)*

This feature, applicable to two-way PRI service, allows the Customer to receive a call on one B channel and transfer it to an external number using a second B channel. Upon transfer, both B channels are released.

<u>Maximum Rates and Charges</u>	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service	Not Available	Not Available
With PRI Service as part of an integrated product	ICB	ICB

4.23.9 Call Transfer on Trunks*

This feature is available with two-way trunk service. It allows the Customer to receive a call on one trunk and transfer it to an external number using a second trunk. Upon transfer, both trunks release. This service may not be used for more than 20% of the Customer's traffic.

<u>Maximum Rates and Charges</u>	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service, as part of an integrated service	ICB	ICB
With PRI Service	Not Available	Not Available

4.23.10 Blocking Service - See Section 4.6 for details.

*Not available to Converged Voice Service Customers.

(N)

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.23 Digital Trunk and PRI Features, (Cont'd.)

(N)

4.23.11 Dialed Number Identification Service (DNIS)

ISDN PRI feature that delivers dialed number, including 8xx numbers, to Customer's PBX or other equipment.

<u>Maximum Rates and Charges</u>	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service	Not Available	Not Available
With PRI Service Per Trunk	\$20.00	\$10.00

4.23.12 Additional Route Index*

<u>Maximum Rates and Charges</u>	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service, as part of an integrated product		
Up to 3 route indexes per trunk group	\$50.00	\$50.00
More than 3 route indexes per trunk group, per route index	\$100.00	\$100.00
With PRI Service, as part of an integrated product		
Up to 3 route indexes per trunk group	\$50.00	\$50.00
More than 3 route indexes per trunk group, per route index	\$100.00	\$100.00

4.23.13 Redirecting Number on PRI*

<u>Maximum Rates and Charges</u>	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service, as part of an integrated product		
Up to 3 route indexes per trunk group	\$50.00	\$50.00
More than 3 route indexes per trunk group, per route index	\$100.00	\$50.00
With PRI Service, as part of an integrated product		
Up to 3 route indexes per trunk group	\$50.00	\$50.00
More than 3 route indexes per trunk group, per route index	\$100.00	\$50.00

*Not available to Converged Voice Service Customers.

(N)

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.23 Digital Trunk and PRI Features, (Cont'd.)

(N)

4.23.14 Redirected Dialed Number Identification Service (RDNIS)*

Allows the call record of a Customer who has redirected (i.e., forwarded) an incoming call to an alternate location to carry not only the originating calling number information, but also the calling number identification of the telephone number from which the call was forwarded.

Requires ISDN compatible equipment provided by the Customer.

<u>Maximum Rates and Charges</u>	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charges</u>
With PRI Service, where technically feasible, per T1	\$100.00	\$50.00

*Not available to Converged Voice Service Customers.

(N)

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES

5.1 General

Business Network Switched Service provide a business Customer with a connection to the Company's switching network which enables the Customer to:

- A. receive calls from other stations on the public switched telephone network;
- B. access the Company's local calling service;
- C. access the Company's operators and business office for service related assistance; access toll-free telecommunications service such as 800 NPA; and access 911 service for emergency calling; utilize three-digit 711 dialing for access to all Relay South Carolina Services; and
- D. access the service of providers of intraLATA and interexchange service. A Customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive 800 service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (10XXX).

Business Network Switched Service is provided via one or more channels terminated at the Customer's premises. Each Business Network Switched Service channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

Connection charges as described in Section 2 apply to all service on a one-time basis unless waived pursuant to this tariff.

Network services sold to qualified IBL or VersiPak® Customers may be eligible for certain discounts as specified in the following paragraphs.

To the extent facilities are available, services provided under this tariff are provided by the Company on an on-net basis. Unless otherwise noted, pricing for services offered under this tariff reflect the on-net price for such services. Where service is provided on an off-net basis, additional charges may apply. If during a contract period the Company brings a Customer's service onto the Company network, pricing for the original configuration shall continue to apply for the duration of the contract period. (T)

All services offered in this tariff are subject to Nonrecurring and Monthly Recurring Charges.

These services provide a Customer with the ability to connect its terminal equipment, inside wiring, or transmission facilities to the Company's switched network for the origination and reception or telephonic communications, and includes optional features designed to facilitate the use or expand the functionality of communications services. Services may be provided by the use of the Company's own facilities, by resale of services provided by other telephone companies, or by a combination of these methods. (T)

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.1 General, (Cont'd.)

5.1.1 The following Business Access Service Options are offered:

Basic Business Access Line Service
Flat Rate Business Line Service
PBX Trunks
Primary Rate ISDN Service
VersiPak® IPRI Service
IBL/VersiPak® Packages
Bonded Integrated Services
Business Terminals
LATAWide Calling Plan
VersiPak Flex® T and Power® T Services
Voice T-1 Service
Automatic Reroute Service
Foreign Exchange Services
Channel 12 Service (Grandfathered)
Complete Lines/Trunks Service
VersiPak® Lines and Trunks
tw telecom Channel 12 Service
Converged Voice Service

(T)

(N)

All Business Network Switched Service may be connected to Customer-provided terminal equipment such as station sets, key systems, PBX systems, or facsimile machines. Service may be arranged for two-way calling, inward calling only or outward calling only.

Network services sold to qualified Integrated Business Line and VersiPak® Customers may be eligible for certain discounts as specified in the following paragraphs.

Service is intended for end user applications with local usage not to exceed 200,000 minutes per month. Terms and conditions, rates and charges for applications exceeding 200,000 minutes of local usage per month will be determined on an individual case basis. If the Customer's actual usage exceeds 200,000 minutes of local usage per month, the Company may, upon 30 days written notice, re-calculate and adjust the monthly recurring rates to be charged to the Customer. If the Customer does not accept the adjusted rates, it may, upon notice to the Company, terminate the Service. Termination liability charges may apply as specified elsewhere in this tariff.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Basic Business Line Service

5.2.1 Description

Basic Business Line Service provides a Customer with a one or more analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Basic Business Lines are provided for connection of Customer-provided single-line terminal equipment such as station sets or facsimile machines.

The Business Line Services Customer is also eligible to purchase the Premium Feature Package as defined in Section 4.20.

(N)

(N)

5.2.2 Flat Rate Business Line Service

A. Description

Business Line Flat Rate service is offered in all exchanges where facilities permit. Customers will be billed a monthly rate for all calls outgoing to the local calling area.

B. Maximum Rates and Charges

Monthly Recurring Charges, Per Line \$46.00

	12 Month <u>Term</u>	24Month <u>Term</u>	36 Month <u>Term</u>	60Month <u>Term</u>
Monthly Recurring Charge	\$46.00	\$46.00	\$46.00	\$46.00
Nonrecurring Charge	\$46.00	\$46.00	\$46.00	\$46.00

In addition to the nonrecurring charges listed above, service order charges apply as described in Section 3 of this tariff.

See applicable maximum VersiPak® Rates on Page 153.1.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Individual Telephone Numbers

5.4.1 Description of Service

Customers may purchase individual telephone numbers for use with Inward and Two-Way Trunks. The first telephone number per trunk group is provided at no charge.

(T)

(T)

(T)

(D)

(D)

(D)

The Company will consider requests for large quantities numbers on an individual case basis only.

(T)

5.4.2 Maximum Rates and Charges

All LATAs

(T)

	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Per Number	\$0.25	\$0.52

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.6 Bonded Integrated Service Offerings

5.6.1 VersiPak® Mach2 Service

A. Service Description

VersiPak® Mach2 Service consists of 3.0 Mbps of Integrated voice and Internet bandwidth. Customers may purchase up to 36 equivalent voice channels with any of the remaining bandwidth sold as Internet bandwidth CIR. The voice channels may be analog (lines or trunks), digital (trunks or PRI) or a combination of both analog and digital. The OutBurst SB is an IAD that integrates voice and data services into a single shared uplink that can provide maximum efficiency by dynamically allocating bandwidth between voice and data. The SB has a built-in Fast Internet interface and three universally configurable slots. One of the slots is used for the uplink to the PPN. The other two slots can be configured for analog or digital voice. The analog voice module supports up to 12 POTS interfaces. One or two of these modules may be used in a SB. The digital voice module supports one DS1 with up to 24 DS0 channels. The voice configuration must fit within the card port capacity of the FXS, FXO and/or DS1v cards.

The VersiPak Mach2 Customer who selects line based channels is also eligible to purchase the Premium Feature Package defined in Section 4.20.

(N)

(N)

<u>VersiPak® Mach2</u>	<u>Minimum</u>	<u>Maximum</u>	<u>CIR</u>	<u>PIR</u>
Voice	8 channels	36 channels	N/C	N/C
Internet*	512kbps (8 channels)	2304Kbps	Customer specific	3 Mbps
Voice & Internet	36 channels	48 channels	N/C	N/C

*Total Internet throughput is less than the actual CIR due to the bandwidth used for packet headers.

- Internet channels must be ordered in increments of 256kbps.
- Peak Information Rate (PIR) is equal to the total voice and Internet bandwidth.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.6 Bonded Integrated Service Offerings, (Cont'd.)

5.6.2 VersiPak® Mach3 Service

A. Service Description

The VersiPak® Mach3 Service consists of 4.5 Mbps of Integrated voice and Internet bandwidth. Customers may purchase up to 36 (dependent on IAD card configuration) equivalent voice channels with any of the remaining bandwidth sold as the Internet bandwidth CIR. The voice channels may be analog (lines or trunks), digital (trunks or PRI) or a combination of both and must fit the IAD card configuration. The OutBurst SB is an IAD that integrates voice and data services into a single shared uplink that can provide maximum efficiency by dynamically allocating bandwidth between voice and data. The SB has a built-in Fast Ethernet interface and three universally configurable slots. One of the slots is used for the uplink to the PPN. The other two slots can be configured for analog or digital voice. The analog voice module supports up to 12 POTS interfaces. One or two of these modules may be used in a SB. The digital voice module supports one SD1 with up to 24 DS0 channels. The voice configuration must fit within the card port capacity of the FXS, FXO and/or DS1c cards.

The VersiPak Mach3 Customer who selects line based channels is also eligible to purchase the Premium Feature Package defined in Section 4.20.

(N)

(N)

<u>Integrated 3xDS1</u>	<u>Minimum</u>	<u>Maximum</u>	<u>CIR</u>	<u>PIR</u>
Voice	8 channels	36 channels	N/C	N/C
Internet*	2048 Kbps	3584 Kbps	Customer specific	4.5 Mbps
Voice & Internet	56 channels	72 channels	N/C	N/C

*Total Internet throughput is less than the actual CIR due to the bandwidth used for packet headers.

- Internet channels must be ordered in increments of 512kbps.
- Peak Information Rate (PIR) is equal to the total voice and Internet bandwidth.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.7 Business Terminals Service

5.7.1 Description

A Business Terminal is generally used in a hunting arrangement or a multi-line hunt group. The group may have a main telephone number assigned to the first terminal in the group or they may have individual telephone numbers assigned to each terminal. Common applications include modem pools and large hunting applications for analog lines. Business Terminals have a physical appearance in the switch and are assigned to a unique channel. Business Terminals may or may not have a telephone number assigned to them. Additionally, Business Lines can have separate and unique features per line whereas Business Terminals may or may not take on characteristics of the group.

The Business Terminal Services Customer is also eligible to purchase the Premium Feature Package as defined in Section 4.20.

(N)

(N)

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.9 VersiPak Flex® T and Power® T Products (T)

The following service packages are available as equipment and facilities permit.

5.9.1 VersiPak Flex® T-6 (T)

A. Description

VersiPak Flex® T-6 Service provides six business lines or terminals and 384K Internet Access on DS1 access. It offers flat rated local service, six voice mail boxes, 30 email addresses, 700 MB Web Hosting, a local Main Directory Listing and 3,000 minutes of long distance usage. For Grandfathered Customers as of October 11, 2010, service includes 40 email addresses and the following business features: 30-Number Speed Calling, Call Forwarding Variable, Call Transfer, Three-Way Calling and Hunting. The following features can be purchased separately: Call Waiting; Call Forward Busy; Remote Call Forwarding; Distinctive Ring; and Combined Caller ID.

Default signal type may be loop or ground. Service is provided on two-wire only. Requires AC power.

For the new Customer who selects line based channels, the Select Feature Package defined in Section 4.20 is available at no additional charge. The Customer is also eligible to purchase the Premium Feature Package as defined in Section 4.20.

B. Maximum Rates and Charges

	12 Month Term	24 Month Term	36 Month Term	60 Month Term
Monthly Recurring Charges	\$1,500.00	\$1,150.00	\$900.00	\$800.00
Nonrecurring Charge	\$1,000.00	\$1,000.00	\$1,000.00	\$1,000.00

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.9 VersiPak Flex® T and Power® T Products, (Cont'd.) (T)

5.9.2 VersiPak Flex® T-12 (T)

A. Description

VersiPak Flex® T-12 Service provides 12 business lines or terminals and 512K Internet Access on DS1access. It offers flat rated local service, 12 voice mail boxes, 30 email addresses, 700 MB Web Hosting, a local Main Directory Listing and 5,500 minutes of long distance usage. For Grandfathered Customers as of October 11, 2010, service includes 40 email addresses and the following business features: 30-Number Speed Calling, Call Forwarding Variable, Call Transfer, Three-Way Calling and Hunting. The following features can be purchased separately: Caller ID Blocking, Call Waiting; Call Forward Busy; Remote Call Forwarding; Distinctive Ring; Continuous Redial, Last Call Return, Priority Call, Selective Call Forwarding, Selective Call Rejection, Remote Access to Call Forwarding and Combined Caller ID. (T)

Default signal type may be loop or ground. Service is provided on two-wire only. Requires AC power.

For the new Customer who selects line based channels, the Select Feature Package defined in Section 4.20 is available at no additional charge. The Customer is also eligible to purchase the Premium Feature Package as defined in Section 4.20. (N)

B. Maximum Rates and Charges

	12 Month Term	24 Month Term	36 Month Term	60 Month Term
Monthly Recurring Charges	\$1,650.00	\$1,300.00	\$1,050.00	\$950.00
Nonrecurring Charge	\$1,000.00	\$1,000.00	\$1,000.00	\$1,000.00

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.9 VersiPak Flex® T and Power® T Products, (Cont'd.) (T)

5.9.3 VersiPak Flex® T-24 (T)

A. Description

VersiPak Flex® T-24 Service provides 24 business lines or terminals and 1024K Internet Access on DS1access. It offers flat rated local service, 24 voice mail boxes, 30 email addresses, 700 MB Web Hosting, a local Main Directory Listing and 5,500 minutes of long distance usage. For Grandfathered Customers as of October 11, 2010, service includes 40 email addresses and the following business features: 30-Number Speed Calling, Call Forwarding Variable, Call Transfer, Three-Way Calling and Hunting. The following features can be purchased separately: Caller ID Blocking, Call Waiting; Call Forward Busy; Remote Call Forwarding; Distinctive Ring; Continuous Redial, Last Call Return, Priority Call, Selective Call Forwarding, Selective Call Rejection, Remote Access to Call Forwarding and Combined Caller ID. (T)

Default signal type may be loop or ground. Service is provided on two-wire only. Requires DC power. (C)

For the new Customer who selects line based channels, the Select Feature Package defined in Section 4.20 is available at no additional charge. The Customer is also eligible to purchase the Premium Feature Package as defined in Section 4.20. (N)

B. Maximum Rates and Charges

	12 Month Term	24 Month Term	36 Month Term	60 Month Term
Monthly Recurring Charges	\$2,300.00	\$1,800.00	\$1,300.00	\$1,400.00
Nonrecurring Charge	\$1,000.00	\$1,000.00	\$1,000.00	\$1,000.00

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.9 VersiPak Flex® T and Power® T Products, (Cont'd.) (T)

5.9.4 VersiPak Power® T-12 (T)

A. Description

VersiPak® Power T-12 Service provides 12 analog, digital or PRI trunks with the remainder to be used for Internet Access, not to exceed a DS1 maximum. Service includes flat-rated local service, 30 email addresses, 40 email addresses for Customers grandfathered as of October 11, 2010, 700 MB Web Hosting, a local Main Directory Listing and 5,500 minutes of long distance usage. For Customers utilizing Analog Trunks, Service includes up to 100 Individual Telephone Numbers. For Customers utilizing Digital Trunks, Service includes: Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. Customer may request Call Transfer on Trunks, Multiple Trunk Groups and additional route indices at no additional charge. For Customers utilizing PRIs, service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. PRI Customers may request Call by Call, Calling Party Number Management (E911 and CARE), Calling Name Delivery, Calling Number Delivery and Two B-Channel Transfer at no additional charge. (T)

Analog Trunks default signal type may be loop or ground, Line Code/Framing B8Za-ESF. Service may be provisioned as inward only. Requires DC power. (C,T)

Digital Trunks Line Code/Framing B8Za-ESF (no AMI). Service can be provisioned as Inward, Outward or Two-Way. Requires DC power. (T)

PRI Service is provisioned only as standard switch protocol option 5E, N1-2, N1-1, Line Coding B8Za - ESF, Pulsing ISDN. Customer yields to glare. Requires DC Power.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.9 VersiPak Flex® T and Power® T Products, (Cont'd.) (T)

5.9.5 VersiPak Power® T-24 (T)

A. Description

VersiPak Power® T-24 Service provides 24 digital trunks or PRIs with the remainder to be used for Internet Access, not to exceed a 2xDS1 maximum. Service includes flat-rated local service, 30 email addresses, 100 email addresses for Customers grandfathered as of October 11, 2010, 1 GB Web Hosting, a local Main Directory Listing and 5,500 minutes of long distance usage. For Customers utilizing Digital Trunks, service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. Digital Trunk Customer may request Call Transfer on Trunks, Multiple Trunk Groups and additional route indices at no additional charge. For Customers utilizing PRIs, service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. PRI Customers may request Call by Call, Calling Party Number Management (E911 and CARE), Calling Name Delivery, Calling Number Delivery and Two B-Channel Transfer at no additional charge. (T)

Digital Trunks Line Code/Framing B8Za-ESF (no AMI). Service can be provisioned as Inward, Outward or Two-Way. Requires DC power. (C,T)

PRI service is provisioned only as standard, switch protocol option 5E, N1-2, N1-1, Line Coding B8ZA-ESF, Pulsing ISDN. Customer yields to glare. Requires DC power. (T)

B. Maximum Rates and Charges

	12 Month Term	24 Month Term	36 Month Term	60 Month Term
Monthly Recurring Charges	\$2,700.00	\$2,200.00	\$1,900.00	\$1,800.00
Nonrecurring Charge - Initial	\$1,000.00	\$1,000.00	\$1,000.00	\$1,000.00

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.9 VersiPak Flex® T and Power® T Products, (Cont'd.) (T)

5.9.6 VersiPak Power® T-48 (T)

A. Description

VersiPak Power® T-48 Service provides 48 digital trunks or PRIs with the remainder to be used for Internet Access, not to exceed a 3xDS1 maximum. Service includes flat-rated local service, 60 email addresses, 200 email addresses for Customers grandfathered as of October 11, 2010, 3 GB Web Hosting, a local Main Directory Listing and 5,500 minutes of long distance usage. For Customers utilizing Digital Trunks, service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. Digital Trunk Customer may request Call Transfer on Trunks, Multiple Trunk Groups and additional route indices at no additional charge. For Customers utilizing PRIs, service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. PRI Customers may request Call by Call, Calling Party Number Management (E911 and CARE), Calling Name Delivery, Calling Number Delivery and Two B-Channel Transfer at no additional charge. (T)

Digital Trunks Line Code/Framing B8Za-ESF (no AMI). Service can be provisioned as Inward, Outward or Two-Way. Requires DC power. (C,T)

PRI service is provisioned only as standard, switch protocol option 5E, N1-2, N1-1, Line Coding B8ZA-ESF, Pulsing ISDN. Customer yields to glare. Requires DC power. (T)

B. Maximum Rates and Charges

	12 Month Term	24 Month Term	36 Month Term	60 Month Term
Monthly Recurring Charges	\$3,200.00	\$2,700.00	\$2,400.00	\$2,300.00
Nonrecurring Charge - Initial	\$1,000.00	\$1,000.00	\$1,000.00	\$1,000.00

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.11 Automatic Reroute Service*

(T)

Automatic Reroute Service automatically reroutes incoming calls associated with a specific trunk group to a predetermined alternate telephone number when the primary location experiences an out-of-service condition such as a result of a power outage or a wire cut that isolates the primary location from the Company. Automatic Reroute Service is available for trunk products.

(T)

The Customer may establish call paths in multiples of six (6). The number of call paths determines how many simultaneous calls will be rerouted. The number of call paths selected may not exceed the number of trunks and/or channels associated with the trunk group and should be sized correctly based on the trunks and/or channels of the terminating location. Features may not work in conjunction with this service, such as Calling Name and Number Delivery.

The Company is responsible for all measured or message usage or toll charges incurred in the rerouting of calls.

The Company's liability with respect to a claim or suit by a Customer, or any third party, for damages associated with Automatic Reroute Service, including but not limited to the installation, provision, performance or non-performance of Automatic Reroute Service, shall not exceed an amount equal to the proportionate charge for Automatic Reroute Service for the period during which the service was affected.

(T)

*Not available to Converged Voice Service Customers.

(N)

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.11 Automatic Reroute Service*, (Cont'd.)

(T)

5.11.1 Maximum Rates and Charges

	Per Trunk Group	
	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
6 Call Paths	\$10.00	\$100.00
12 Call Paths	\$20.00	\$100.00
18 Call Paths	\$30.00	\$100.00
24 Call Paths	\$40.00	\$100.00

(T)

(T)

(D)

(D)

*Not available to Converged Voice Service Customers.

(N)

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.13 Complete Lines/Trunks Service

5.13.1 Description

Complete Lines/Trunks Service is a local exchange service offered to local end user Customers served from a Company switch who are also purchasing one of the following products: Complete Dynamic Service, Channel 12 Service or Voice T1 Service. Complete Lines/Trunks Service will be provisioned on either a DS0 or DS1 access facility basis, depending on the minimum and maximum line/trunk counts identified below. The Complete Lines/Trunks Customer who selects line based channels is also eligible to purchase the Premium Feature Pack as defined in Section 4.20. Toll services are provided pursuant to the Company's published tariffs and rate schedules. (T)
(T)

The Complete Lines/Trunks Service Customers purchasing the service with a DS1 access facility may select any combination of the following product types. The Customer must select a minimum of 8 lines, trunks or channels.

Business Exchange Lines
PBX DID Trunks
PBX DOD Trunks
PBX Combination Trunks
PBX Combination Trunks w/DID
PRI B Channel -DID Trunks
PRI B Channel -DOD Trunks
PRI B Channel -Combination Trunks
PRI B Channel -Combination Trunks w/DID
PRI D Channel (per DS1 access facility)

The Customer who purchases Complete Lines/Trunks Service at a DS0 level may select one of the following product types. The Customer who selects over 7 lines or trunks will be provisioned at the DS1 facility level.

Business Exchange Lines
PBX DOD Trunks
PBX Combination Trunks

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.13 Complete Lines/Trunks Service, (Cont'd.)

- 5.13.2 Complete Lines/Trunks Feature Pack (Grandfathered) This part of the service is (T)
grandfathered and is only available to existing Customers at existing locations without
modification as of October 11, 2010. |
(T)

The Complete Lines/Trunks Feature Pack includes the following line-based features:

Last Call Return
Anonymous Call Rejection
Automatic Recall
Call Forward
Call Hold
Call Transfer
Call Waiting
Caller ID Number Only
Combined Caller ID
Distinctive Ringing
DNIS (Dialed Number Identification Service)**
Calling Number and Name Transmission
Remote Activation Call Forwarding
8/10 Number Speed Calling
30 Number Speed Calling
Three Way Calling

** Only available on the DS1 product.

The Customer may purchase Complete Lines and Trunks Feature Pack at a monthly rate per line/trunk. Line-based features may only be provisioned on business exchange lines.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.13 Complete Lines/Trunks Service, (Cont'd.)

5.13.3 Terms

(T)

Complete Lines/Trunks is available under Month to Month, 12 Month, 24 Month or 36 Month Term Agreements. Each commitment level will be charged monthly recurring and nonrecurring rates as specified below.

5.13.4 Maximum Rates and Charges

(T)

A. Nonrecurring Charges

	Month to <u>Month</u>	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>
Columbia & Greenville	\$200.00	\$200.00	\$200.00	\$200.00

B. Monthly Recurring Charges

	Month to <u>Month</u>	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>
Columbia & Greenville B Channel per Line/Trunk	\$200.00	\$200.00	\$200.00	\$200.00
D Channel per DS1 Access Facility	\$1000.00	\$1000.00	\$1000.00	\$1000.00

(D)

(D)

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.14 VersiPak® Lines and Trunks

5.14.1. Service Description

VersiPak Lines and Trunks are the voice portion of an integrated, multi-service, packet-based access service that delivers voice and data services over a single DS-1 (1.544Mbps) transport facility. On-Net VersiPak requires a minimum six (6) voice grade equivalent channels and 128K (2 DS-0 equivalent channels) for Internet Access. Internet Access CIR is offered in increments of 128K. Off –Net VersiPak requires a minimum of six (6) voice grade equivalent channels, 128K for internet access and a total of 12 channels are required. The Customer may select a combination of voice grade equivalent channels business lines analog trunks, business terminals or digital trunks) and Internet bandwidth. Configuration limitations may occur due to the technical requirements of the voice cards and customer interfaces. Signaling on both the digital and analog trunks will be wink-start. Music or Message on Hold impacts the available bandwidth or channel capacity of the service.

The VersiPak Lines and Trunks Customer who selects line based channels is also eligible to purchase the Premium Feature Package as defined in Section 4.20. (N)

5.14.2 Maximum Rates and Charges

A. VersiPak Business Lines or Terminals and Analog or Digital Trunks – Flat Rate

	per Line, Terminal or Trunk			
	12 Month	24 Month	36 Month	60 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$67.00	\$52.00	\$46.00	\$40.00

B. VersiPak Business Lines and Trunks Installation Charges

	Nonrecurring Charge
VersiPak Installation-On Net	\$1,000.00
VersiPak Installation-Off Net	\$1,000.00*
*Plus any applicable Off-Net Expense	

Supplemental Voice Features, Toll and Internet bandwidth are sold separately at an additional charge. If required, an off net facility charge will apply.

Multi-location Customers may also purchase private data transmission channels – ILAN as specified in the private line tariff.

Issue Date: October 5, 2010

Effective Date: October 11, 2010

LOCAL EXCHANGE SERVICES TARIFF

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.16 Converged Voice Service

(N)

5.16.1 General

tw telecom Converged Voice Service is a flexible bandwidth bundled service consisting of local exchange service with selected features, a Long Distance and/or Toll Free usage allowance and the option of adding Internet Access and/or Virtual Private Network (VPN) service as specified in the Company's Private Line tariff.

All Converged Voice services include a fully managed integrated access device placed at the Customer premises and can be configured with varying bandwidth capacities:

For services provided via a TDM interface, a Customer may purchase bandwidths of service from 1.5 Mbps up to 6 Mbps in increments of 1.5 Mbps.

For services provided via an Ethernet interface, a Customer may purchase bandwidths of service from 2 Mbps to 50 Mbps in increments of 2 Mbps up to 10 Mbps and increments of 5 Mbps up to 50 Mbps.

The integrated access device provided by the Company is furnished with a separate, mandatory battery back-up. Although the Company owns and maintains the integrated access device as part of its system equipment, the separate battery back-up is purchased by the Customer and becomes its property and responsibility, including maintenance and replacement. The battery back-up is not part of the system equipment as that term is defined and used in this tariff. The cost of the non-optional battery back-up is included in the quoted charge for service. The Company will not be responsible for the maintenance or repair of the battery back-up. The Customer acknowledges that in the event of a power failure, the failure of the battery back-up system will result in loss of service, including 911 service, and that the Company bears no responsibility for such loss of service. The manufacturer of the battery back-up offers a warranty, but the Customer must take affirmative action to activate this warranty or it will not be effective. It is the Customer's responsibility to activate this warranty by following the instructions provided in the service order.

The Customer receives a long distance allowance which may be used for 1+ and/or toll free services, based on the total Converged bandwidth purchased as follows:

Up to and including 2 Mbps – 2,500 Minutes of Use
More than 2 Mbps up to and including 4 Mbps – 5,000 Minutes of Use
More than 4 Mbps – 7,500 Minutes of Use

(N)

Issue Date: October 5, 2010

Effective Date: October 11, 2010

LOCAL EXCHANGE SERVICES TARIFF

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.16 Converged Voice Service, (Cont'd.)

(N)

5.16.1 General, (Cont'd.)

Additional Toll Services are provided pursuant to the Company's published tariffs and rate schedules.

The Customer must purchase a minimum of 4 and a maximum of 50 voice channels, which may be a combination of analog business lines and digital trunks, or analog business lines and PRI channels. Combinations of digital trunks and PRI channels are not available. Only one trunk group may be provisioned per service location. The Customer must select a call package based upon the desired number of simultaneous calls (voice channels). The remaining available bandwidth, including excess bandwidth available when all voice services are not in use, will be dynamically allocated to Internet access and/or VPN services depending on the bundle purchased. Some combinations of voice services may be unavailable due to equipment limitations. Applications where more than 10% of daily call volume is used for faxing or other modem related activities are not supported.

The Customer who adds VPN service to a Converged Service bundle will have the option of upgrading to a Premium bundle by adding Class of Service (CoS), as described in the Company's Private Line tariff, for an additional charge. Adding CoS will reduce the number of voice channels available at a given bandwidth.

For the Customer who selects line based channels, the Deluxe Feature Package defined in Section 4.20.3 is available at no additional charge. The Customer is also eligible to purchase the Custom Feature Package as defined in Section 4.20.3. The Customer will also receive the first 100 Individual Telephone Numbers (ITN) per service location at no charge. Additional ITNs will be charged as described in Section 5.4.

Three distinct bundles are available:

A. Voice + Internet

The Customer designates the number of voice channels to be configured as described above. The remaining available bandwidth, including excess bandwidth available when all voice services are not in use, will be dynamically allocated for Internet access service.

(N)

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.16 Converged Voice Service, (Cont'd.)

(N)

5.16.1 General, (Cont'd.)

B. Voice + VPN

The Customer designates the number of voice channels to be configured as described above. The remaining available bandwidth, including excess bandwidth available when all voice services are not in use, will be dynamically allocated for VPN access service.

C. Voice + VPN + Secure Internet Access

The Customer designates the number of voice channels to be configured as described above. The remaining available bandwidth, including excess bandwidth available when all voice services are not in use, will be dynamically allocated for VPN and Secure Internet Access services.

5.16.2 Rates and Charges

A. Application of Rates

Converged Voice Service is comprised of two rate elements; a service bundle and a transport charge. To the extent facilities are available, services offered under this tariff are provided by the Company on an On-Net basis. Unless otherwise noted, prices for services offered under this tariff reflect the On-Net price for such services. Where service is provided on an Off-Net basis, additional charges may apply.

(N)

Issue Date: October 5, 2010

Effective Date: October 11, 2010

LOCAL EXCHANGE SERVICES TARIFF

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.16 Converged Voice Service, (Cont'd.)

(N)

5.16.2 Rates and Charges, (Cont'd.)

B. Converged Voice + Internet

All rates are applied per service location:

1. T1 – All Bandwidths, All Packages, All Term Plans

Maximum Nonrecurring Charge \$2,500.00

Maximum Recurring Charge \$2,500.00

2. Ethernet - All Bandwidths, All Packages, All Term Plans

Maximum Nonrecurring Charge \$2,500.00

Maximum Recurring Charge \$8,000.00

C. Converged Voice + VPN

All rates are applied per service location:

1. T1 – All Bandwidths, All Packages, All Term Plans

Maximum Nonrecurring Charge \$2,500.00

Maximum Recurring Charge \$2,500.00

2. Ethernet - All Bandwidths, All Packages, All Term Plans

Maximum Nonrecurring Charge \$2,500.00

Maximum Recurring Charge \$8,000.00

(N)

Issue Date: October 5, 2010

Effective Date: October 11, 2010

LOCAL EXCHANGE SERVICES TARIFF

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.16 Converged Voice Service, (Cont'd.)

(N)

5.16.2 Rates and Charges, (Cont'd.)

D. Converged Voice + VPN + Secure Internet Access

All rates are applied per service location:

1. T1 – All Bandwidths, All Packages, All Term Plans

Maximum Nonrecurring Charge \$2,500.00

Maximum Recurring Charge \$2,500.00

2. Ethernet - All Bandwidths, All Packages, All Term Plans

Maximum Nonrecurring Charge \$2,500.00

Maximum Recurring Charge \$10,000.00

E. Converged Services Transport

All rates are applied per service location:

1. T1 – All Bandwidths, All Packages, All Term Plans

Maximum Nonrecurring Charge \$750.00

Maximum Recurring Charge \$750.00

2. Ethernet - All Bandwidths, All Packages, All Term Plans

Maximum Nonrecurring Charge \$750.00

Maximum Recurring Charge \$700.00

(N)

Issue Date: October 5, 2010

Effective Date: October 11, 2010

LOCAL EXCHANGE SERVICES TARIFF

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.16 Business Features (M)

This service is grandfathered and is only available to existing Customers at existing locations without modification as of October 11, 2010. (T)
(T)

6.16.1 General (M)

The features in this section are provided subject to availability. Features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

6.16.2 Description of Features

A. Calling Number Delivery

This feature allows the Customer to receive the calling party's number on its station equipment. The Customer is responsible for providing the CPE required for this feature.

B. Calling Number Transmission

This feature allows the Customer to send the calling number to the called party's station equipment. The Customer can restrict transmission through the use of Caller ID Blocking Service.

C. Calling Name Delivery

Requires suitably equipped ISDN switching and terminal equipment and allows the network to pass Calling Name information (along with the calling line identification) between multiple groups within a PRI Serving Arrangement.

D. Calling Name Transmission

This feature allows the Customer to transmit its name to the called party. The Customer may restrict calling name transmission through the use of Blocking Service. (M)

(M) – Certain material now found on this page was previously located on Page 74.

Issue Date: October 5, 2010

Effective Date: October 11, 2010

LOCAL EXCHANGE SERVICES TARIFF

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.16 Business Features, (Cont'd.)

(M)

6.16.2 Description of Features, (Cont'd.)

E. E911 CPN Management

This feature allows a Customer to send its calling number to the E911 dispatcher or PSAP during an emergency call.

F. CARE CPN Management

Using this feature, the Company will transmit the Customer's billing telephone number to the Customer's long distance provider. Requests to transmit individual telephone number or CPN information will be handled on an individual case basis.

G. Additional Trunk Group

This feature allows the Customer to divide a single facility into two or more trunk groups.

H. Call by Call

This feature allows the Customer to set inbound and outbound call thresholds on two-way PRIs so as to prevent call blockage in either direction.

I. Two B-Channel Transfer

This feature, applicable to Two-Way PRI Service, allows the Customer to receive a call on one B channel and transfer it to an external number using a second B channel. Upon transfer, both B channels are released.

J. Call Transfer for Trunks

This feature is available with two-way trunk service. It allows the Customer to receive a call on one trunk and transfer it to an external number using a second trunk. Upon transfer, both trunks release. This service may not be used for more than 20% of the Customer's traffic.

(M)

(M) – Certain material now found on this page was previously located on Page 75 and Page 76.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.16 Business Features, (Cont'd.)

(M)

6.16.3 Rates and Charges

Maximum

<u>Feature</u>	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Calling Number Delivery	\$100.00	\$100.00
Calling Number Transmission	\$ 10.00	\$ 20.00
Calling Name Delivery	\$100.00	\$100.00
Calling Name Transmission	\$ 10.00	\$ 20.00
E911 CPN Management	ICB	ICB
Additional Trunk Groups	ICB	ICB
Call by Call	ICB	ICB
Two B Channel Transfer	\$ 10.00	\$ 20.00
Call Transfer for Trunks	\$ 10.00	\$ 20.00
CARE CPN Management	ICB	ICB

Current

<u>Feature</u>	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Calling Number Delivery	\$0.00	\$0.00
Calling Number Transmission	\$0.00	\$0.00
Calling Name Delivery	\$0.00	\$0.00
Calling Name Transmission	\$0.00	\$0.00
E911 CPN Management	ICB	ICB
Additional Trunk Groups	ICB	ICB
Call By Call	ICB	ICB
Two B Channel Transfer	\$0.00	\$0.00
Call Transfer for Trunks	\$0.00	\$0.00
CARE CPN Management	ICB	ICB

6.16.4 Connection Charges

Connection charges may apply when a Customer requests connection to one or more features. Multiple orders requested for the same Customer account made at the same time for the same premises will be considered as one request. These charges may not apply if the features are ordered at the same time as other work for the same Customer account at the same premises.

(M)

(M) – Certain material now found on this page was previously located on Page 78 & Appendix A, Page 7.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.17 Remote Call Forwarding (M)

This service is grandfathered and is only available to existing Customers at existing locations without modification as of October 11, 2010.

6.17.1 Description

Remote Call Forwarding allows a Customer the ability to purchase additional Directory Numbers and to have calls to those telephone numbers forwarded on a permanent basis to a designated telephone number.

6.17.2 Conditions

- A. The telephone number to which calls are forwarded is user-defined.
- B. Changes to this number are made via a service order.
- C. Customers can request additional paths for Remote Call Forwarding service.
- D. A flat-rated monthly recurring charge applies for each main Remote Call Forwarding Directory Number and for each additional path ordered.

6.17.3 Rates and Charges, Per Line

Maximum

	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Remote Call Forwarding Service - Initial Path	\$20.00	\$20.00
Remote Call Forwarding Service - Additional Paths	\$20.00	\$20.00

Current

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
Remote Call Forwarding Service - Initial Path	\$13.00	\$13.95
Remote Call Forwarding Service - Additional Paths	\$13.00	\$13.95

(M)

(M) – Certain material now found on this page was previously located on Page 103 and Appendix A, Page 10.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.18 Reserved Telephone Number Service

(M)

This service is grandfathered and is only available to existing Customers at existing locations without modification as of October 11, 2010.

6.18.1 Description

Reserved Telephone Number Service allows the Customer to reserve a particular unassigned telephone number(s) for each access line for future use. The Company reserves the right to limit the time period for which a Reserved Telephone Number is Reserved.

Reserved Telephone Number Service is furnished subject to the availability of facilities and the requirements of exchange service as defined by the Company. The Company reserves all rights to the Reserved Telephone Numbers assigned to the Customer and may, therefore, change them if required.

6.18.2 Rates and Charges

The following charges apply to each Reserved Telephone Number:

Maximum

Monthly Recurring Charge	\$5.00
Nonrecurring Charge	\$60.00

Current

Monthly Recurring Charge	\$0.00
Nonrecurring Charge	\$40.00

(M)

(M) – Certain material now found on this page was previously located on Page 105 and Appendix A, Page 11.

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

4. Order Cancellation Charge (Section 2.19)

\$100.00 per circuit or 25% of the monthly recurring rate for the cancelled circuit,
whichever is higher

5. Connection Charge (Section 3.1)

Charge per Flat Business Line	\$65.45
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6. Restoral Charge (Section 3.2)

Restoral Charge	\$50.00
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7. Moves and Change (Section 3.3)

	Minimum Nonrecurring
Move and Change Charges	Charge each
Switch Configuration or Feature Addition	\$50.00
Trunk Routing Configuration	\$75.00

8. Primary Interexchange Carrier (PIC) Change Charge (Section 3.5)

A. Application of Charges

After a Customer's initial selection of a toll carrier(s), for any change thereafter, a
nonrecurring PIC Change Charge will apply.

B. Nonrecurring Charges

Per business line or trunk:	\$5.00
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(T)

(T)

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

10. [Reserved for Future Use]

(M)

(M)

(M) – Certain material previously found on this page is now located on Page 310.

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

11.	Busy Verification, Interrupt and Customer Originated Trace Services* (Section 4.3)		(T)
	Verification Charge, Each Request	\$0.40	
	Interrupt Charge, Each Request	\$0.45	
	Customer Originated Trace, Each Traced Call	\$2.00	(N)
12.	Directory Assistance Service (Section 4.4)		
	Directory Assistance Per Request	\$0.80	
	National Directory Assistance, Per Request	\$1.25	
	Call Completion, Per Request	\$0.45	
13.	Local Operator Services (Section 4.5)		(T)
	Operator Dialed Calling Card	\$0.80	
	Customer Dialed Calling Card	\$0.35	
	Person-to-Person	\$1.85	
	3 rd Number Billed	\$0.80	
	Collect	\$0.80	
	All Other Operator Assistance	\$0.80	

* Not available to Converged Voice Service Customers.

(T)

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

14. Blocking Service (Section 4.6)

Type of Blocking	Monthly Recurring Charges	Nonrecurring Charges	
Call Blocking:	\$0.00	\$0.00	
Toll Restriction:	\$0.00 (R)	\$0.00 (R)	(T)
Billing Restriction:	\$0.00 (R)	\$0.00 (R)	(T)

15. Listings (Section 4.8)

Type of Listing	Monthly Recurring Charges	Nonrecurring Charges	
Main Standard Listing - Local	\$0.00	\$0.00	
Main Standard Listing – Foreign	\$1.75	\$10.00 (I)	
Additional Main Listing	\$1.75	\$10.00 (I)	
Additional Listing	\$1.75	\$10.00 (I)	
CD-ROM White Pages Listing	ICB	ICB	(N)
Extra Listing Lines	\$1.75	\$10.00 (I)	
Alternate Call Listing	\$1.75	\$10.00 (I)	
Alternate User Listing	\$1.75	\$10.00 (I)	
Cross Reference Listing	\$1.75	\$10.00 (I)	
Suite Listing	\$1.75	\$0.00	
Move/Change Listing (per listing)	N/A	\$10.00 (I)	(T)
Late Charge (per listing)	N/A	\$25.00	(T)

Issue Date: October 5, 2010

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

16. Non-Published Service (Section 4.9)

	Monthly Recurring <u>Charges</u>	Nonrecurring <u>Charges</u>	
Non-Published Service	\$2.50	\$10.00 (I)	
Move/Change Charge	N/A	\$10.00 (I)	(T)
Late Charge	N/A	\$25.00	(T)

17. Non-Listed Service (Section 4.10)

	Monthly Recurring <u>Charges</u>	Nonrecurring <u>Charges</u>	
Non-Published Service	\$1.00	\$10.00 (I)	
Move/Change Charge	N/A	\$10.00 (I)	(T)
Late Charge	N/A	\$25.00	(T)

18. Recorded Announcement Service (Section 4.12)

Each Completed Local Recorded Announcement Call	\$0.15
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19. [Reserved for Future Use]

(M)

(M)

(M) – Certain material previously found on this page is now located on Page 311.

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

20. Hunting (Section 4.14)

A. Series Completion Hunting - All LATAs

(N)

Monthly Recurring Nonrecurring

(N)

ChargeCharge

Series Completion Hunting - Circular

\$0.00

\$0.00

Series Completion Hunting - Regular

\$0.00

\$0.00

(N)

B. Multi-Line Hunting - All LATAs*

(T)

Monthly Recurring Nonrecurring

ChargeCharge

Multi-Line Hunting - Circular

\$0.00 (R)

\$0.00 (R)

Multi-Line Hunting - Regular

\$0.00 (R)

\$0.00 (R)

Multi-Line Hunting-Universal Call Distribution

\$0.00 (R)

\$0.00 (R)

(T)

21. [Reserved For Future Use]

(M)

22. Emergency Reroute Service (Section 4.16)

Nonrecurring Charge, Per Reroute Occurrence

\$250.00

* Not available to Converged Voice Service Customers.

(N)

(M) – Certain material previously found on this page is now located on Page 312.

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

23. Foreign Exchange Services (Section 4.19), (Cont'd.)

D. One Reach - one way (VirtualReach) or two way (LocalReach)

Local Access Service	See Section 5.10 for Voice T1 and Section 5.16 Converged Voice Service	
Individual Telephone Numbers	See Section 5.4	
	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
FX Premium Charge, LocalReach per DS1 Equivalent	\$300.00	\$0.00
FX Premium Charge, VirtualReach, per DS1 Equivalent	\$250.00	\$0.00
Interoffice Transport, LocalReach per DS1 Equivalent	\$75.00	\$0.00
Interoffice Transport, VirtualReach, per DS1 Equivalent	\$50.00	\$0.00
Individual Telephone Numbers Per Number	\$0.20	\$0.35
Additional Rate Center, each	\$25.00	\$0.00

(T)
(N)

Issue Date: October 5, 2010

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

25. PBX Analog Trunk Service (Section 5.3)

	Month to Month <u>Term</u>	12 Month <u>Term</u>	24 Month <u>Term</u>	36 Month <u>Term</u>
Monthly Recurring Charge Per Trunk	\$56.48	\$53.66	\$50.83	\$48.00
Nonrecurring Charge	\$58.00	\$58.00	\$58.00	\$58.00
Per Additional Trunk	\$20.00	\$20.00	\$20.00	\$20.00

26. Individual Telephone Numbers (Section 5.4)

Monthly Recurring Charge, Per Number	\$0.15 (R)
Nonrecurring Charge, Per Number	\$0.35

See applicable current VersiPak ® Rates on Appendix A, Page 30.

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

31. VersiPak Flex® T and Power®T Products (Section 5.9) – Grandfathered - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of October 11, 2010. (T)

A. VersiPak Flex® T-6

	<u>12 Month</u>	<u>24 Month</u>	<u>36 Month</u>	<u>60 Month</u>	
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	
Monthly Recurring Charges	\$550.00	\$445.00	\$355.00	\$290.00	
Nonrecurring Charge	\$500.00	\$500.00	\$500.00	\$500.00	(T)

B. VersiPak Flex® T-12

	<u>12 Month</u>	<u>24 Month</u>	<u>36 Month</u>	<u>60 Month</u>	
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	
Monthly Recurring Charges	\$625.00	\$525.00	\$430.00	\$365.00	
Nonrecurring Charge	\$500.00	\$500.00	\$500.00	\$500.00	(T)

C. VersiPak Flex® T-24

	<u>12 Month</u>	<u>24 Month</u>	<u>36 Month</u>	<u>60 Month</u>	
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	
Monthly Recurring Charges	\$1,150.00	\$900.00	\$750.00	\$700.00	
Nonrecurring Charge	\$500.00	\$500.00	\$500.00	\$500.00	(T)

D. VersiPak Power® T-12

	<u>12 Month</u>	<u>24 Month</u>	<u>36 Month</u>	<u>60 Month</u>	
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	
Monthly Recurring Charges	\$1,025.00	\$680.00	\$550.00	\$455.00	
Nonrecurring Charge	\$500.00	\$500.00	\$500.00	\$500.00	(T)

E. VersiPak Power® T-24

	<u>12 Month</u>	<u>24 Month</u>	<u>36 Month</u>	<u>60 Month</u>	
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	
Monthly Recurring Charges	\$1,350.00	\$1,100.00	\$950.00	\$900.00	
Nonrecurring Charge	\$500.00	\$500.00	\$500.00	\$500.00	(T)

F. VersiPak Power® T-48

	<u>12 Month</u>	<u>24 Month</u>	<u>36 Month</u>	<u>60 Month</u>	
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	
Monthly Recurring Charges	\$1,600.00	\$1,350.00	\$1,200.00	\$1,150.00	
Nonrecurring Charge	\$500.00	\$500.00	\$500.00	\$500.00	(M)

(M) – Certain material now found on this page was previously located on Appendix A, Page 27.

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

31. VersiPak Flex® T and Power®T Products (Section 5.9), (Cont'd.) Current Rates and Charges

A. VersiPak Flex® T-6

(N)

	<u>12 Month</u>	<u>24 Month</u>	<u>36 Month</u>	<u>60 Month</u>
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charges	\$550.00	\$426.00	\$340.00	\$290.00
Nonrecurring Charge	\$500.00	\$500.00	\$500.00	\$500.00

B. VersiPak Flex® T-12

	<u>12 Month</u>	<u>24 Month</u>	<u>36 Month</u>	<u>60 Month</u>
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charges	\$625.00	\$458.00	\$375.00	\$338.00
Nonrecurring Charge	\$500.00	\$500.00	\$500.00	\$500.00

C. VersiPak Flex® T-24

	<u>12 Month</u>	<u>24 Month</u>	<u>36 Month</u>	<u>60 Month</u>
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charges	\$920.00	\$720.00	\$600.00	\$560.00
Nonrecurring Charge	\$500.00	\$500.00	\$500.00	\$500.00

D. VersiPak Power® T-12

(M)

	<u>12 Month</u>	<u>24 Month</u>	<u>36 Month</u>	<u>60 Month</u>
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charges	\$783.00	\$550.00	\$469.00	\$400.00
Nonrecurring Charge	\$500.00	\$500.00	\$500.00	\$500.00

E. VersiPak Power® T-24

	<u>12 Month</u>	<u>24 Month</u>	<u>36 Month</u>	<u>60 Month</u>
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charges	\$920.00	\$720.00	\$600.00	\$560.00
Nonrecurring Charge	\$500.00	\$500.00	\$500.00	\$500.00

F. VersiPak Power® T-48

	<u>12 Month</u>	<u>24 Month</u>	<u>36 Month</u>	<u>60 Month</u>
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charges	\$1,360.00	\$1,148.00	\$1,020.00	\$978.00
Nonrecurring Charge	\$500.00	\$500.00	\$500.00	\$500.00

(N)(M)

(M) – Certain material previously found on this page is now located on Appendix A, Page 26.

Issue Date: October 5, 2010

Effective Date: October 11, 2010

LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

32. Voice T-1 Service (Section 5.10)

	<u>Monthly</u>	<u>12 Month</u>	<u>24 Month</u>	<u>36 Month</u>	<u>60 Month</u>
		<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charges	ICB	\$510.00	\$468.00	\$425.00	\$404.00
Nonrecurring Charge	ICB	\$500.00	\$500.00	\$500.00	\$500.00

33. Automatic Reroute Service (Section 5.11)*

	Per Trunk Group	
<u>Automatic Reroute</u>	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
6 Call Paths	\$10.00	\$100.00
12 Call Paths	\$20.00	\$100.00
18 Call Paths	\$30.00	\$100.00
24 Call Paths	\$40.00	\$100.00

* Not available to Converged Voice Service Customers.

Issue Date: October 5, 2010

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

35. Complete Lines/Trunks Service (Section 5.13)

A. Nonrecurring Charges

	<u>Month to</u> <u>Month</u>	<u>12 Month</u> <u>Term</u>	<u>24 Month</u> <u>Term</u>	<u>36 Month</u> <u>Term</u>
Columbia & Greenville	\$20.00	\$20.00	\$20.00	\$20.00

B. Monthly Recurring Charges

	<u>Month to</u> <u>Month</u>	<u>12 Month</u> <u>Term</u>	<u>24 Month</u> <u>Term</u>	<u>36 Month</u> <u>Term</u>
Columbia & Greenville B Channel per Line/Trunk	\$37.50	\$37.50	\$33.75	\$31.88
D Channel per DS1 Access Facility	\$110.00	\$110.00	\$ 99.00	\$93.50

(D)

(D)

36. VersiPak® Lines and Trunks (Section 5.14)

A. VersiPak Business Lines or Terminals and Analog or Digital Trunks – Flat Rate

	per Line, Terminal or Trunk			
	<u>12 Month</u> <u>Term</u>	<u>24 Month</u> <u>Term</u>	<u>36 Month</u> <u>Term</u>	<u>60 Month</u> <u>Term</u>
Monthly Recurring Charge	\$33.75	\$25.88	\$22.50	\$19.13

B. VersiPak Business Lines and Trunks Installation Charges

	Nonrecurring Charge
VersiPak Installation-On Net	\$500.00
VersiPak Installation-Off Net	\$500.00*
*Plus any applicable Off-Net Expense	

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

37. Business Line and Terminal Features (Section 4.20)

A. Recurring and Nonrecurring Charges

1. Standard Voice Service Options – Available at no additional charge on line and trunk voice services.

Feature

Calling Number Delivery

Caller ID Blocking – Per Line

Hunting (See Section 4.14)

(N)

Blocking (See Section 4.6)

(N)

2. Select Feature Package – Available at no additional charge to Customers purchasing lines/terminals as part of an integrated service bundle as described in Section 4. Customer may select any combination of the following features.

Feature

Three-way Calling

Call Forwarding (Busy)

Call Forwarding (Don't Answer)

Call Forwarding (Variable)

Call Waiting

8/10 Number Speed Calling

30 Number Speed Calling

Call Transfer (for Lines)

Calling Name & Number Delivery

Call Hold

Anonymous Call Rejection

3. Premium Feature Package – Available at \$7.50/line Monthly Recurring Charge to Customers purchasing lines or terminals. Customer may select any combination of the following features.

Feature

All Features included in the Select Feature Package above

Remote Access to Call Forwarding

Distinctive Ringing

Continuous Redial

Selective Call Forwarding

Selective Call Rejection

Priority Call

Last Call Return

Issue Date: October 5, 2010

Effective Date: October 11, 2010

LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

37. Business Line and Terminal Features (Section 4.20), (Cont'd.)

A. Recurring and Nonrecurring Charges, (Cont'd.)

(N)

4. Deluxe Feature Package -- Available at no additional charge to Customers purchasing business lines as part of a Converged Voice Service as described in Section 4.18. All features will be available to the Customer. The Customer will have the option to activate or deactivate any of the features per business line.

Feature

Three-way Calling

Call Forwarding (Busy)

Call Forwarding (Don't Answer)

Call Forwarding (Variable)

Call Waiting (not available when Hunting is selected)

Call Transfer (for Lines)

Calling Name & Number Delivery

Call Hold

Anonymous Call Rejection

Last Call Return

5. Custom Feature Package - Available at \$7.50/line Monthly Recurring Charge to Customers purchasing business lines as part of a Converged Voice Service as described in Section 4.18. The Deluxe Feature Package described above is automatically included. In addition, the Customer may select any combination of the following features.

Feature

Remote Access to Call Forwarding

Distinctive Ringing

Continuous Redial

Selective Call Forwarding

Selective Call Rejection

Priority Call

(N)

Issue Date: October 5, 2010

Effective Date: September YY, 2009

LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

37. Business Line and Terminal Features (Section 4.20), (Cont'd.)

A. Recurring and Nonrecurring Charges, (Cont'd.)

6. Remote Call Forwarding - All LATAs

(T)

<u>Feature</u>	<u>Recurring Charges</u>	<u>Nonrecurring Charges</u>
Remote Call Forwarding – Initial Path	\$12.00	\$0.00
Remote Call Forwarding – Addl Path	\$12.00	\$0.00

38. tw telecom Channel 12 Service (Section 5.15)

Greensboro and Winston-Salem Areas

tw telecom Channel 12- On-Net	<u>12 Month Term</u>	<u>24 Month Term</u>	<u>36 Month Term</u>	<u>Nonrecurring Charges</u>
DS1/PRI access facility base rate (includes up to 12 channels)	\$525.00	\$472.50	\$446.25	\$250.00, per order
Additional Channels	\$16.00	\$14.40	\$13.60	\$0.00

tw telecom Channel 12- Off-Net Colocated	<u>12 Month Term</u>	<u>24 Month Term</u>	<u>36 Month Term</u>	<u>Nonrecurring Charges</u>
DS1/PRI access facility base rate (includes up to 12 channels)	\$550.00	\$495.00	\$467.50	\$250.00, per order
Additional Channels	\$16.00	\$14.40	\$13.60	\$0.00

tw telecom Channel 12 – Off-Net	<u>12 Month Term</u>	<u>24 Month Term</u>	<u>36 Month Term</u>	<u>Nonrecurring Charges</u>
DS1/PRI access facility base rate (includes up to 12 channels)	\$575.00	\$517.50	\$488.75	\$250.00, per order
Additional Channels	\$16.00	\$14.40	\$13.60	\$0.00

Issue Date: October 5, 2010

Effective Date: October 11, 2010

LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

39. Voice Mail Service (Section 4.21)

(N)

Recurring and Nonrecurring Charges

A. All LATA's where available

Service is offered on a Month to Month basis.

Per Individual Mailbox (up to 100 Mail Addresses):

	Monthly Recurring Charge	Nonrecurring Charge
Basic Mailbox	\$6.95	\$22.00
Enhanced Mailbox	\$8.95	\$22.00
Deluxe Mailbox	\$10.95	\$22.00

40. Automatic Intercept Service (AIS)* (Section 4.22)

	<u>Monthly Recurring Charge</u>
Initial 3 Month Service Period	\$0.00
Extended Service Period	ICB

* Not available to Converged Voice Service Customers.

(N)

Issue Date: October 5, 2010

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

41. Digital Trunk and PRI Features (Section 4.23)

(N)

A. Calling Number Delivery

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service as part of an integrated product	Not Available	Not Available
With PRI Service as part of an integrated product	\$0.00	\$0.00

B. Calling Name and Number Delivery

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service as part of an integrated product	Not Available	Not Available
With PRI Service as part of an integrated product	\$50.00	\$0.00
With PRI Service as part of Converged Voice Services	\$50.00	\$0.00

C. Calling Name and Number Transmission

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service as part of an integrated product	\$0.00	\$0.00
With PRI Service as part of an integrated product	\$0.00	\$0.00

D. E911 CPN Management*

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service	Not Available	Not Available
With PRI Service as part of an integrated product	ICB	ICB

(N)

*Included in standard configuration of Converged Voice Service.

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

41. Digital Trunk and PRI Features (Section 4.23), (Cont'd.)

(N)

E. CARE CPN Management

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service	Not Available	Not Available
With PRI Service as part of an integrated product	ICB	ICB

F. Additional Trunk Groups*

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service as part of an integrated product		
Up to 3 trunk groups	\$0.00	\$0.00
More than 3 trunk groups, per trunk group	\$50.00	\$50.00
With PRI Service as part of an integrated product		
Up to 3 trunk groups	\$0.00	\$0.00
More than 3 trunk groups, per trunk group	\$50.00	\$50.00

G. Call by Call*

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service	Not Available	Not Available
With PRI Service as part of an integrated product	\$0.00	\$0.00

H. Two-B Channel Transfer*

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service	Not Available	Not Available
With PRI Service as part of an integrated product	ICB	ICB

I. Call Transfer on Trunks*

	<u>Monthly Recurring Charges</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service, as part of an integrated service	ICB	ICB
With PRI Service	Not Available	Not Available

(N)

*Not available to Converged Voice Service Customers.

Issue Date: October 5, 2010

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

41. Digital Trunk and PRI Features (Section 4.23), (Cont'd.)

(N)

J. Blocking Service - See Section 5.7 for details.

K. DNIS (Dialed Number Identification Service)

	Monthly Recurring <u>Charges</u>	Nonrecurring <u>Charges</u>
With Digital Trunk Service	Not Available	Not Available
With PRI Service Per Trunk	\$5.00	\$0.00

L. Additional Route Index*

	Monthly Recurring <u>Charges</u>	Nonrecurring <u>Charges</u>
With Digital Trunk Service, as part of an integrated product		
Up to 3 route indexes per trunk group	\$0.00	\$0.00
More than 3 route indexes per trunk group, per route index	\$50.00	\$50.00
With PRI Service, as part of an integrated product		
Up to 3 route indexes per trunk group	\$0.00	\$0.00
More than 3 route indexes per trunk group, per route index	\$50.00	\$50.00

(N)

* Not available to Converged Voice Service Customers.

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

41. Digital Trunk and PRI Features (Section 4.23), (Cont'd.)

(N)

M. Redirecting Number on PRI*

	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charges</u>
With Digital Trunk Service, as part of an integrated product		
Up to 3 route indexes per trunk group	\$0.00	\$0.00
More than 3 route indexes per trunk group, per route index	\$50.00	\$0.00
With PRI Service, as part of an integrated product		
Up to 3 route indexes per trunk group	\$0.00	\$0.00
More than 3 route indexes per trunk group, per route index	\$50.00	\$0.00

N. Redirected Dialed Number Identification Service (RDNIS)*

	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charges</u>
With PRI Service, where technically feasible, per T1	\$50.00	\$0.00

(N)

*Not available to Converged Voice Service Customers.

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

42. Converged Voice Service (Section 5.16)

(N)

A. Converged Voice + Internet

All rates are applied per service location:

1. T1

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
1.5	4 - 8	\$500	\$550	\$426	\$340	\$290
	9 - 12	\$500	\$625	\$458	\$375	\$338
3	4 - 8	\$750	\$789	\$617	\$514	\$480
	9 - 12	\$750	\$830	\$650	\$542	\$505
	13 - 18	\$750	\$874	\$684	\$570	\$532
4.5	19 - 24	\$750	\$920	\$720	\$600	\$560
	4 - 8	\$750	\$678	\$613	\$573	\$541
	9 - 12	\$750	\$767	\$695	\$647	\$612
	13 - 18	\$750	\$867	\$786	\$730	\$691
	19 - 24	\$750	\$986	\$896	\$830	\$785
6*	25 - 30	\$750	\$1,106	\$1,005	\$930	\$880
	31 - 36	\$750	\$1,226	\$1,115	\$1,029	\$974
	4 - 8	\$750	\$768	\$694	\$650	\$613
	9 - 12	\$750	\$857	\$776	\$724	\$684
	13 - 18	\$750	\$957	\$867	\$807	\$763
	19 - 24	\$750	\$1,076	\$977	\$907	\$857
* T1 provisioning of 6 Mbps only supports analog lines (PRI and digital trunks are not available)						

(N)

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

42. Converged Voice Service (Section 5.16), (Cont'd.)

(N)

A. Converged Voice + Internet, (Cont'd.)

2. Ethernet

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
2	4 - 8	\$750	\$530	\$480	\$447	\$422
	9 - 15	\$750	\$619	\$562	\$521	\$493
4	4 - 8	\$750	\$647	\$586	\$546	\$516
	9 - 15	\$750	\$736	\$668	\$620	\$587
	16 - 21	\$750	\$955	\$869	\$803	\$760
6	22 - 30	\$750	\$1,075	\$978	\$903	\$855
	4 - 8	\$750	\$768	\$694	\$650	\$613
	9 - 15	\$750	\$857	\$776	\$724	\$684
	16 - 21	\$750	\$1,076	\$977	\$907	\$857
	22 - 30	\$750	\$1,196	\$1,086	\$1,007	\$952
	31 - 37	\$750	\$1,316	\$1,196	\$1,106	\$1,046
	38 - 45	\$750	\$1,435	\$1,305	\$1,206	\$1,141
8	4 - 8	\$750	\$885	\$800	\$750	\$706
	9 - 15	\$750	\$974	\$882	\$824	\$777
	16 - 21	\$750	\$1,193	\$1,083	\$1,007	\$950
	22 - 30	\$750	\$1,313	\$1,192	\$1,107	\$1,045
	31 - 37	\$750	\$1,433	\$1,302	\$1,206	\$1,139
	38 - 45	\$750	\$1,552	\$1,411	\$1,306	\$1,234
10	4 - 8	\$750	\$1,002	\$905	\$849	\$800
	9 - 15	\$750	\$1,091	\$987	\$923	\$871
	16 - 21	\$750	\$1,310	\$1,188	\$1,106	\$1,044
	22 - 30	\$750	\$1,430	\$1,297	\$1,206	\$1,139
	31 - 37	\$750	\$1,550	\$1,407	\$1,305	\$1,233
	38 - 45	\$750	\$1,669	\$1,516	\$1,405	\$1,328
	46 - 50	\$750	\$1,809	\$1,644	\$1,521	\$1,439

(N)

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

42. Converged Voice Service (Section 5.16), (Cont'd.)

(N)

A. Converged Voice + Internet, (Cont'd.)

2. Ethernet, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
15	4 - 8	\$750	\$1,200	\$1,083	\$1,017	\$958
	9 - 15	\$750	\$1,289	\$1,165	\$1,091	\$1,029
	16 - 21	\$750	\$1,508	\$1,366	\$1,274	\$1,202
	22 - 30	\$750	\$1,628	\$1,475	\$1,374	\$1,297
	31 - 37	\$750	\$1,748	\$1,585	\$1,473	\$1,391
	38 - 45	\$750	\$1,867	\$1,694	\$1,573	\$1,486
20	46 - 50	\$750	\$2,007	\$1,822	\$1,689	\$1,597
	4 - 8	\$750	\$1,394	\$1,258	\$1,182	\$1,113
	9 - 15	\$750	\$1,483	\$1,340	\$1,256	\$1,184
	16 - 21	\$750	\$1,702	\$1,541	\$1,439	\$1,357
	22 - 30	\$750	\$1,822	\$1,650	\$1,539	\$1,452
	31 - 37	\$750	\$1,942	\$1,760	\$1,638	\$1,546
25	38 - 45	\$750	\$2,061	\$1,869	\$1,738	\$1,641
	46 - 50	\$750	\$2,201	\$1,997	\$1,854	\$1,752
	4 - 8	\$750	\$1,592	\$1,436	\$1,350	\$1,272
	9 - 15	\$750	\$1,681	\$1,518	\$1,424	\$1,343
	16 - 21	\$750	\$1,900	\$1,719	\$1,607	\$1,516
	22 - 30	\$750	\$2,020	\$1,828	\$1,707	\$1,611
30	31 - 37	\$750	\$2,140	\$1,938	\$1,806	\$1,705
	38 - 45	\$750	\$2,259	\$2,047	\$1,906	\$1,800
	46 - 50	\$750	\$2,399	\$2,175	\$2,022	\$1,911
	4 - 8	\$750	\$1,790	\$1,614	\$1,518	\$1,430
	9 - 15	\$750	\$1,879	\$1,696	\$1,592	\$1,501
	16 - 21	\$750	\$2,098	\$1,897	\$1,775	\$1,674
	22 - 30	\$750	\$2,218	\$2,006	\$1,875	\$1,769
	31 - 37	\$750	\$2,338	\$2,116	\$1,974	\$1,863
	38 - 45	\$750	\$2,457	\$2,225	\$2,074	\$1,958
	46 - 50	\$750	\$2,597	\$2,353	\$2,190	\$2,069

(N)

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

42. Converged Voice Service (Section 5.16), (Cont'd.)

(N)

A. Converged Voice + Internet, (Cont'd.)

2. Ethernet, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
35	4 - 8	\$750	\$1,983	\$1,788	\$1,683	\$1,585
	9 - 15	\$750	\$2,072	\$1,870	\$1,757	\$1,656
	16 - 21	\$750	\$2,291	\$2,071	\$1,940	\$1,829
	22 - 30	\$750	\$2,411	\$2,180	\$2,040	\$1,924
	31 - 37	\$750	\$2,531	\$2,290	\$2,139	\$2,018
	38 - 45	\$750	\$2,650	\$2,399	\$2,239	\$2,113
40	46 - 50	\$750	\$2,790	\$2,527	\$2,355	\$2,224
	4 - 8	\$750	\$2,181	\$1,966	\$1,851	\$1,743
	9 - 15	\$750	\$2,270	\$2,048	\$1,925	\$1,814
	16 - 21	\$750	\$2,489	\$2,249	\$2,108	\$1,987
	22 - 30	\$750	\$2,609	\$2,358	\$2,208	\$2,082
	31 - 37	\$750	\$2,729	\$2,468	\$2,307	\$2,176
45	38 - 45	\$750	\$2,848	\$2,577	\$2,407	\$2,271
	46 - 50	\$750	\$2,988	\$2,705	\$2,523	\$2,382
	4 - 8	\$750	\$2,375	\$2,141	\$2,015	\$1,898
	9 - 15	\$750	\$2,464	\$2,223	\$2,089	\$1,969
	16 - 21	\$750	\$2,683	\$2,424	\$2,272	\$2,142
	22 - 30	\$750	\$2,803	\$2,533	\$2,372	\$2,237
50	31 - 37	\$750	\$2,923	\$2,643	\$2,471	\$2,331
	38 - 45	\$750	\$3,042	\$2,752	\$2,571	\$2,426
	46 - 50	\$750	\$3,182	\$2,880	\$2,687	\$2,537
	4 - 8	\$750	\$2,573	\$2,319	\$2,183	\$2,056
	9 - 15	\$750	\$2,662	\$2,401	\$2,257	\$2,127
	16 - 21	\$750	\$2,881	\$2,602	\$2,440	\$2,300
	22 - 30	\$750	\$3,001	\$2,711	\$2,540	\$2,395
	31 - 37	\$750	\$3,121	\$2,821	\$2,639	\$2,489
	38 - 45	\$750	\$3,240	\$2,930	\$2,739	\$2,584
	46 - 50	\$750	\$3,380	\$3,058	\$2,855	\$2,695

(N)

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

42. Converged Voice Service (Section 5.16), (Cont'd.)

(N)

C. Converged Voice + VPN

All rates are applied per service location:

1. T1

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
1.5	4 - 8	Basic	\$500	\$542	\$491	\$458	\$432
	9 - 12		\$500	\$631	\$573	\$532	\$503
1.5	4 - 8	Premium	\$500	\$542	\$491	\$458	\$432
3	4 - 8	Basic	\$750	\$657	\$595	\$555	\$524
	9 - 12		\$750	\$746	\$677	\$629	\$595
	13 - 18		\$750	\$846	\$768	\$712	\$674
	19 - 24		\$750	\$965	\$878	\$812	\$768
3	4 - 8	Premium	\$750	\$657	\$595	\$555	\$524
	9 - 16		\$750	\$746	\$677	\$629	\$595
4.5	4 - 8	Basic	\$750	\$777	\$703	\$657	\$620
	9 - 12		\$750	\$866	\$785	\$731	\$691
	13 - 18		\$750	\$966	\$876	\$814	\$770
	19 - 24		\$750	\$1,085	\$986	\$914	\$864
	25 - 30		\$750	\$1,205	\$1,095	\$1,014	\$959
	31 - 36		\$750	\$1,325	\$1,205	\$1,113	\$1,053
4.5	4 - 8	Premium	\$750	\$777	\$703	\$657	\$620
	9 - 16		\$750	\$866	\$785	\$731	\$691
	17 - 24		\$750	\$1,085	\$986	\$914	\$864
6*	4 - 8	Basic	\$750	\$897	\$811	\$759	\$716
	9 - 12		\$750	\$986	\$893	\$833	\$787
	13 - 18		\$750	\$1,086	\$984	\$916	\$866
	19 - 24		\$750	\$1,205	\$1,094	\$1,016	\$960
6*	4 - 8	Premium	\$750	\$897	\$811	\$759	\$716
	9 - 16		\$750	\$986	\$893	\$833	\$787
	17 - 24		\$750	\$1,205	\$1,094	\$1,016	\$960

* T1 provisioning of 6 Mbps only supports analog lines (PRI and digital trunks are not available)

(N)

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

42. Converged Voice Service (Section 5.16), (Cont'd.)

(N)

C. Converged Voice + VPN, (Cont'd.)

2. Ethernet

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
2	4 - 8	Basic	\$750	\$577	\$523	\$487	\$460
	9 - 15		\$750	\$666	\$605	\$561	\$531
2	4-10	Premium	\$750	\$577	\$523	\$487	\$460
4	4 - 8	Basic	\$750	\$737	\$667	\$623	\$588
	9 - 15		\$750	\$826	\$749	\$697	\$659
	16 - 21		\$750	\$1,045	\$950	\$880	\$832
	22 - 30		\$750	\$1,165	\$1,059	\$980	\$927
4	4 - 10	Premium	\$750	\$737	\$667	\$623	\$588
	11 - 20		\$750	\$1,045	\$950	\$880	\$832
6	4 - 8	Basic	\$750	\$897	\$811	\$759	\$716
	9 - 15		\$750	\$986	\$893	\$833	\$787
	16 - 21		\$750	\$1,205	\$1,094	\$1,016	\$960
	22 - 30		\$750	\$1,325	\$1,203	\$1,116	\$1,055
	31 - 37		\$750	\$1,445	\$1,313	\$1,215	\$1,149
	38 - 45		\$750	\$1,564	\$1,422	\$1,315	\$1,244
6	4 - 10	Premium	\$750	\$897	\$811	\$759	\$716
	11 - 20		\$750	\$1,205	\$1,094	\$1,016	\$960
	21 - 30		\$750	\$1,325	\$1,203	\$1,116	\$1,055
8	4 - 8	Basic	\$750	\$1,057	\$955	\$895	\$844
	9 - 15		\$750	\$1,146	\$1,037	\$969	\$915
	16 - 21		\$750	\$1,365	\$1,238	\$1,152	\$1,088
	22 - 30		\$750	\$1,485	\$1,347	\$1,252	\$1,183
	31 - 37		\$750	\$1,605	\$1,457	\$1,351	\$1,277
	38 - 45		\$750	\$1,724	\$1,566	\$1,451	\$1,372
8	4 - 10	Premium	\$750	\$1,057	\$955	\$895	\$844
	11 - 20		\$750	\$1,365	\$1,238	\$1,152	\$1,088
	21 - 30		\$750	\$1,485	\$1,347	\$1,252	\$1,183
	31 - 40		\$750	\$1,724	\$1,566	\$1,451	\$1,372

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

42. Converged Voice Service (Section 5.16), (Cont'd.)

(N)

C. Converged Voice + VPN, (Cont'd.)

2. Ethernet, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
10	4 - 8	Basic	\$750	\$1,217	\$1,099	\$1,031	\$972
	9 - 15		\$750	\$1,306	\$1,181	\$1,105	\$1,043
	16 - 21		\$750	\$1,525	\$1,382	\$1,288	\$1,216
	22 - 30		\$750	\$1,645	\$1,491	\$1,388	\$1,311
	31 - 37		\$750	\$1,765	\$1,601	\$1,487	\$1,405
	38 - 45		\$750	\$1,884	\$1,710	\$1,587	\$1,500
	46 - 50		\$750	\$2,024	\$1,838	\$1,703	\$1,611
10	4 - 10	Premium	\$750	\$1,217	\$1,099	\$1,031	\$972
	11 - 20		\$750	\$1,525	\$1,382	\$1,288	\$1,216
	21 - 30		\$750	\$1,645	\$1,491	\$1,388	\$1,311
	31 - 40		\$750	\$1,884	\$1,710	\$1,587	\$1,500
	41 - 50		\$750	\$2,024	\$1,838	\$1,703	\$1,611
15	4 - 8	Basic	\$750	\$1,437	\$1,297	\$1,218	\$1,148
	9 - 15		\$750	\$1,526	\$1,379	\$1,292	\$1,219
	16 - 21		\$750	\$1,745	\$1,580	\$1,475	\$1,392
	22 - 30		\$750	\$1,865	\$1,689	\$1,575	\$1,487
	31 - 37		\$750	\$1,985	\$1,799	\$1,674	\$1,581
	38 - 45		\$750	\$2,104	\$1,908	\$1,774	\$1,676
	46 - 50		\$750	\$2,244	\$2,036	\$1,890	\$1,787
15	4 - 10	Premium	\$750	\$1,437	\$1,297	\$1,218	\$1,148
	11 - 20		\$750	\$1,745	\$1,580	\$1,475	\$1,392
	21 - 30		\$750	\$1,865	\$1,689	\$1,575	\$1,487
	31 - 40		\$750	\$2,104	\$1,908	\$1,774	\$1,676
	41 - 50		\$750	\$2,244	\$2,036	\$1,890	\$1,787
20	4 - 8	Basic	\$750	\$1,662	\$1,499	\$1,410	\$1,328
	9 - 15		\$750	\$1,751	\$1,581	\$1,484	\$1,399
	16 - 21		\$750	\$1,970	\$1,782	\$1,667	\$1,572
	22 - 30		\$750	\$2,090	\$1,891	\$1,767	\$1,667
	31 - 37		\$750	\$2,210	\$2,001	\$1,866	\$1,761
	38 - 45		\$750	\$2,329	\$2,110	\$1,966	\$1,856
	46 - 50		\$750	\$2,469	\$2,238	\$2,082	\$1,967

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

42. Converged Voice Service (Section 5.16), (Cont'd.)

(N)

C. Converged Voice + VPN, (Cont'd.)

2. Ethernet, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
20	4 - 10	Premium	\$750	\$1,662	\$1,499	\$1,410	\$1,328
	11 - 20		\$750	\$1,970	\$1,782	\$1,667	\$1,572
	21 - 30		\$750	\$2,090	\$1,891	\$1,767	\$1,667
	31 - 40		\$750	\$2,329	\$2,110	\$1,966	\$1,856
	41 - 50		\$750	\$2,469	\$2,238	\$2,082	\$1,967
25	4 - 8	Basic	\$750	\$1,882	\$1,697	\$1,597	\$1,504
	9 - 15		\$750	\$1,971	\$1,779	\$1,671	\$1,575
	16 - 21		\$750	\$2,190	\$1,980	\$1,854	\$1,748
	22 - 30		\$750	\$2,310	\$2,089	\$1,954	\$1,843
	31 - 37		\$750	\$2,430	\$2,199	\$2,053	\$1,937
	38 - 45		\$750	\$2,549	\$2,308	\$2,153	\$2,032
	46 - 50		\$750	\$2,689	\$2,436	\$2,269	\$2,143
	4 - 10	Premium	\$750	\$1,882	\$1,697	\$1,597	\$1,504
	11 - 20		\$750	\$2,190	\$1,980	\$1,854	\$1,748
	21 - 30		\$750	\$2,310	\$2,089	\$1,954	\$1,843
	31 - 40		\$750	\$2,549	\$2,308	\$2,153	\$2,032
	41 - 50		\$750	\$2,689	\$2,436	\$2,269	\$2,143
	4 - 8	Basic	\$750	\$2,107	\$1,900	\$1,788	\$1,684
	9 - 15		\$750	\$2,196	\$1,982	\$1,862	\$1,755
	16 - 21		\$750	\$2,415	\$2,183	\$2,045	\$1,928
	22 - 30		\$750	\$2,535	\$2,292	\$2,145	\$2,023
	31 - 37		\$750	\$2,655	\$2,402	\$2,244	\$2,117
	38 - 45		\$750	\$2,774	\$2,511	\$2,344	\$2,212
	46 - 50		\$750	\$2,914	\$2,639	\$2,460	\$2,323
	4 - 10	Premium	\$750	\$2,107	\$1,900	\$1,788	\$1,684
	11 - 20		\$750	\$2,415	\$2,183	\$2,045	\$1,928
	21 - 30		\$750	\$2,535	\$2,292	\$2,145	\$2,023
	31 - 40		\$750	\$2,774	\$2,511	\$2,344	\$2,212
	41 - 50		\$750	\$2,914	\$2,639	\$2,460	\$2,323

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

42. Converged Voice Service (Section 5.16), (Cont'd.)

(N)

C. Converged Voice + VPN, (Cont'd.)

2. Ethernet, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
35	4 - 8	Basic	\$750	\$2,327	\$2,098	\$1,975	\$1,860
	9 - 15		\$750	\$2,416	\$2,180	\$2,049	\$1,931
	16 - 21		\$750	\$2,635	\$2,381	\$2,232	\$2,104
	22 - 30		\$750	\$2,755	\$2,490	\$2,332	\$2,199
	31 - 37		\$750	\$2,875	\$2,600	\$2,431	\$2,293
	38 - 45		\$750	\$2,994	\$2,709	\$2,531	\$2,388
	46 - 50		\$750	\$3,134	\$2,837	\$2,647	\$2,499
35	4 - 10	Premium	\$750	\$2,327	\$2,098	\$1,975	\$1,860
	11 - 20		\$750	\$2,635	\$2,381	\$2,232	\$2,104
	21 - 30		\$750	\$2,755	\$2,490	\$2,332	\$2,199
	31 - 40		\$750	\$2,994	\$2,709	\$2,531	\$2,388
	41 - 50		\$750	\$3,134	\$2,837	\$2,647	\$2,499
40	4 - 8	Basic	\$750	\$2,547	\$2,296	\$2,162	\$2,036
	9 - 15		\$750	\$2,636	\$2,378	\$2,236	\$2,107
	16 - 21		\$750	\$2,855	\$2,579	\$2,419	\$2,280
	22 - 30		\$750	\$2,975	\$2,688	\$2,519	\$2,375
	31 - 37		\$750	\$3,095	\$2,798	\$2,618	\$2,469
	38 - 45		\$750	\$3,214	\$2,907	\$2,718	\$2,564
	46 - 50		\$750	\$3,354	\$3,035	\$2,834	\$2,675
40	4 - 10	Premium	\$750	\$2,547	\$2,296	\$2,162	\$2,036
	11 - 20		\$750	\$2,855	\$2,579	\$2,419	\$2,280
	21 - 30		\$750	\$2,975	\$2,688	\$2,519	\$2,375
	31 - 40		\$750	\$3,214	\$2,907	\$2,718	\$2,564
	41 - 50		\$750	\$3,354	\$3,035	\$2,834	\$2,675
45	4 - 8	Basic	\$750	\$2,772	\$2,498	\$2,353	\$2,216
	9 - 15		\$750	\$2,861	\$2,580	\$2,427	\$2,287
	16 - 21		\$750	\$3,080	\$2,781	\$2,610	\$2,460
	22 - 30		\$750	\$3,200	\$2,890	\$2,710	\$2,555
	31 - 37		\$750	\$3,320	\$3,000	\$2,809	\$2,649
	38 - 45		\$750	\$3,439	\$3,109	\$2,909	\$2,744
	46 - 50		\$750	\$3,579	\$3,237	\$3,025	\$2,855

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

42. Converged Voice Service (Section 5.16), (Cont'd.)

(N)

C. Converged Voice + VPN, (Cont'd.)

2. Ethernet, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
45	4 - 10	Premium	\$750	\$2,772	\$2,498	\$2,353	\$2,216
	11 - 20		\$750	\$3,080	\$2,781	\$2,610	\$2,460
	21 - 30		\$750	\$3,200	\$2,890	\$2,710	\$2,555
	31 - 40		\$750	\$3,439	\$3,109	\$2,909	\$2,744
	41 - 50		\$750	\$3,579	\$3,237	\$3,025	\$2,855
50	4 - 8	Basic	\$750	\$2,992	\$2,696	\$2,540	\$2,392
	9 - 15		\$750	\$3,081	\$2,778	\$2,614	\$2,463
	16 - 21		\$750	\$3,300	\$2,979	\$2,797	\$2,636
	22 - 30		\$750	\$3,420	\$3,088	\$2,897	\$2,731
	31 - 37		\$750	\$3,540	\$3,198	\$2,996	\$2,825
50	38 - 45		\$750	\$3,659	\$3,307	\$3,096	\$2,920
	46 - 50		\$750	\$3,799	\$3,435	\$3,212	\$3,031
	4 - 10	Premium	\$750	\$2,992	\$2,696	\$2,540	\$2,392
	11 - 20		\$750	\$3,300	\$2,979	\$2,797	\$2,636
	21 - 30		\$750	\$3,420	\$3,088	\$2,897	\$2,731
50	31 - 40		\$750	\$3,659	\$3,307	\$3,096	\$2,920
	41 - 50		\$750	\$3,799	\$3,435	\$3,212	\$3,031

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

42. Converged Voice Service (Section 5.16), (Cont'd.)

(N)

D. Converged Voice + VPN + Secure Internet Access

All rates are applied per service location:

1. T1

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
1.5	4 - 8	Basic	\$500	\$542	\$491	\$458	\$432
	9 - 12		\$500	\$631	\$573	\$532	\$503
1.5	4 - 8	Premium	\$500	\$542	\$491	\$458	\$432
3	4 - 8	Basic	\$750	\$657	\$595	\$555	\$524
	9 - 12		\$750	\$746	\$677	\$629	\$595
	13 - 18		\$750	\$846	\$768	\$712	\$674
	19 - 24		\$750	\$965	\$878	\$812	\$768
3	4 - 8	Premium	\$750	\$657	\$595	\$555	\$524
	9 - 16		\$750	\$746	\$677	\$629	\$595
4.5	4 - 8	Basic	\$750	\$777	\$703	\$657	\$620
	9 - 12		\$750	\$866	\$785	\$731	\$691
	13 - 18		\$750	\$966	\$876	\$814	\$770
	19 - 24		\$750	\$1,085	\$986	\$914	\$864
	25 - 30		\$750	\$1,205	\$1,095	\$1,014	\$959
4.5	31 - 36		\$750	\$1,325	\$1,205	\$1,113	\$1,053
	4 - 8	Premium	\$750	\$777	\$703	\$657	\$620
	9 - 16		\$750	\$866	\$785	\$731	\$691
	17 - 24		\$750	\$1,085	\$986	\$914	\$864
	4 - 8	Basic	\$750	\$897	\$811	\$759	\$716
6*	9 - 12		\$750	\$986	\$893	\$833	\$787
	13 - 18		\$750	\$1,086	\$984	\$916	\$866
	19 - 24		\$750	\$1,205	\$1,094	\$1,016	\$960
	4 - 8	Premium	\$750	\$897	\$811	\$759	\$716
6*	9 - 16		\$750	\$986	\$893	\$833	\$787
	17 - 24		\$750	\$1,205	\$1,094	\$1,016	\$960

* T1 provisioning of 6 Mbps only supports analog lines (PRI and digital trunks are not available)

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Issue Date: October 5, 2010

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

42. Converged Voice Service (Section 5.16), (Cont'd.)

(N)

D. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

2. Ethernet

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
2	4 - 8	Basic	\$750	\$712	\$644	\$601	\$568
	9 - 15		\$750	\$801	\$726	\$676	\$639
2	4-10	Premium	\$750	\$712	\$644	\$601	\$568
4	4 - 8	Basic	\$750	\$919	\$831	\$777	\$733
	9 - 15		\$750	\$1,008	\$913	\$852	\$804
	16 - 21		\$750	\$1,227	\$1,114	\$1,034	\$978
	22 - 30		\$750	\$1,347	\$1,223	\$1,134	\$1,072
4	4 - 10	Premium	\$750	\$919	\$831	\$777	\$733
	11 - 20		\$750	\$1,227	\$1,114	\$1,034	\$978
6	4 - 8	Basic	\$750	\$1,127	\$1,018	\$955	\$900
	9 - 15		\$750	\$1,217	\$1,100	\$1,029	\$971
	16 - 21		\$750	\$1,436	\$1,301	\$1,212	\$1,145
	22 - 30		\$750	\$1,555	\$1,410	\$1,312	\$1,239
	31 - 37		\$750	\$1,675	\$1,520	\$1,411	\$1,334
6	38 - 45		\$750	\$1,794	\$1,630	\$1,511	\$1,428
	4 - 10	Premium	\$750	\$1,127	\$1,018	\$955	\$900
	11 - 20		\$750	\$1,436	\$1,301	\$1,212	\$1,145
	21 - 30		\$750	\$1,555	\$1,410	\$1,312	\$1,239
	31 - 37		\$750	\$1,675	\$1,520	\$1,411	\$1,334
8	4 - 8	Basic	\$750	\$1,334	\$1,204	\$1,131	\$1,065
	9 - 15		\$750	\$1,423	\$1,286	\$1,205	\$1,136
	16 - 21		\$750	\$1,643	\$1,487	\$1,388	\$1,310
	22 - 30		\$750	\$1,762	\$1,597	\$1,488	\$1,404
8	31 - 37	Premium	\$750	\$1,882	\$1,706	\$1,587	\$1,499
	38 - 45		\$750	\$2,001	\$1,816	\$1,687	\$1,594
	4 - 10		\$750	\$1,334	\$1,204	\$1,131	\$1,065
	11 - 20		\$750	\$1,643	\$1,487	\$1,388	\$1,310
	21 - 30		\$750	\$1,762	\$1,597	\$1,488	\$1,404
	31 - 40		\$750	\$2,001	\$1,816	\$1,687	\$1,594

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

42. Converged Voice Service (Section 5.16), (Cont'd.)

(N)

D. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

2. Ethernet, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
10	4 - 8	Basic	\$750	\$1,541	\$1,390	\$1,306	\$1,231
	9 - 15		\$750	\$1,630	\$1,472	\$1,381	\$1,302
	16 - 21		\$750	\$1,849	\$1,673	\$1,564	\$1,475
	22 - 30		\$750	\$1,969	\$1,783	\$1,663	\$1,570
	31 - 37		\$750	\$2,089	\$1,892	\$1,763	\$1,665
	38 - 45		\$750	\$2,208	\$2,002	\$1,862	\$1,759
	46 - 50		\$750	\$2,348	\$2,130	\$1,979	\$1,870
	4 - 10	Premium	\$750	\$1,541	\$1,390	\$1,306	\$1,231
15	11 - 20		\$750	\$1,849	\$1,673	\$1,564	\$1,475
	21 - 30		\$750	\$1,969	\$1,783	\$1,663	\$1,570
	31 - 40		\$750	\$2,208	\$2,002	\$1,862	\$1,759
	41 - 50		\$750	\$2,348	\$2,130	\$1,979	\$1,870
	4 - 8	Basic	\$750	\$1,840	\$1,659	\$1,560	\$1,470
	9 - 15		\$750	\$1,929	\$1,742	\$1,635	\$1,541
	16 - 21		\$750	\$2,149	\$1,943	\$1,818	\$1,715
	22 - 30		\$750	\$2,268	\$2,052	\$1,917	\$1,809
15	31 - 37		\$750	\$2,388	\$2,162	\$2,017	\$1,904
	38 - 45		\$750	\$2,507	\$2,271	\$2,117	\$1,998
	46 - 50		\$750	\$2,647	\$2,399	\$2,233	\$2,109
	4 - 10	Premium	\$750	\$1,840	\$1,659	\$1,560	\$1,470
	11 - 20		\$750	\$2,149	\$1,943	\$1,818	\$1,715
	21 - 30		\$750	\$2,268	\$2,052	\$1,917	\$1,809
	31 - 40		\$750	\$2,507	\$2,271	\$2,117	\$1,998
	41 - 50		\$750	\$2,647	\$2,399	\$2,233	\$2,109
20	4 - 8	Basic	\$750	\$2,142	\$1,931	\$1,818	\$1,712
	9 - 15		\$750	\$2,232	\$2,014	\$1,893	\$1,783
	16 - 21		\$750	\$2,451	\$2,215	\$2,076	\$1,957
	22 - 30		\$750	\$2,571	\$2,324	\$2,175	\$2,051
	31 - 37		\$750	\$2,690	\$2,434	\$2,275	\$2,146
	38 - 45		\$750	\$2,810	\$2,543	\$2,375	\$2,240
	46 - 50		\$750	\$2,949	\$2,671	\$2,491	\$2,351

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

42. Converged Voice Service (Section 5.16), (Cont'd.)

(N)

D. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

2. Ethernet, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
20	4 - 10	Premium	\$750	\$2,142	\$1,931	\$1,818	\$1,712
	11 - 20		\$750	\$2,451	\$2,215	\$2,076	\$1,957
	21 - 30		\$750	\$2,571	\$2,324	\$2,175	\$2,051
	31 - 40		\$750	\$2,810	\$2,543	\$2,375	\$2,240
	41 - 50		\$750	\$2,949	\$2,671	\$2,491	\$2,351
25	4 - 8	Basic	\$750	\$2,442	\$2,201	\$2,073	\$1,952
	9 - 15		\$750	\$2,531	\$2,283	\$2,147	\$2,023
	16 - 21		\$750	\$2,750	\$2,484	\$2,330	\$2,196
	22 - 30		\$750	\$2,870	\$2,593	\$2,430	\$2,291
	31 - 37		\$750	\$2,990	\$2,703	\$2,529	\$2,385
	38 - 45		\$750	\$3,109	\$2,812	\$2,629	\$2,480
	46 - 50		\$750	\$3,249	\$2,940	\$2,745	\$2,591
	4 - 10	Premium	\$750	\$2,442	\$2,201	\$2,073	\$1,952
	11 - 20		\$750	\$2,750	\$2,484	\$2,330	\$2,196
	21 - 30		\$750	\$2,870	\$2,593	\$2,430	\$2,291
30	31 - 40		\$750	\$3,109	\$2,812	\$2,629	\$2,480
	41 - 50		\$750	\$3,249	\$2,940	\$2,745	\$2,591
	4 - 8	Basic	\$750	\$2,746	\$2,475	\$2,331	\$2,195
	9 - 15		\$750	\$2,835	\$2,557	\$2,406	\$2,266
	16 - 21		\$750	\$3,055	\$2,758	\$2,588	\$2,439
	22 - 30		\$750	\$3,174	\$2,867	\$2,688	\$2,534
	31 - 37		\$750	\$3,294	\$2,977	\$2,787	\$2,629
	38 - 45		\$750	\$3,413	\$3,087	\$2,887	\$2,723
	46 - 50		\$750	\$3,553	\$3,215	\$3,003	\$2,834
	4 - 10	Premium	\$750	\$2,746	\$2,475	\$2,331	\$2,195
30	11 - 20		\$750	\$3,055	\$2,758	\$2,588	\$2,439
	21 - 30		\$750	\$3,174	\$2,867	\$2,688	\$2,534
	31 - 40		\$750	\$3,413	\$3,087	\$2,887	\$2,723
	41 - 50		\$750	\$3,553	\$3,215	\$3,003	\$2,834

(N)

Issue Date: October 5, 2010

Effective Date: October 11, 2010

LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

42. Converged Voice Service (Section 5.16), (Cont'd.)

(N)

D. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

2. Ethernet, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
35	4 - 8	Basic	\$750	\$3,043	\$2,742	\$2,584	\$2,433
	9 - 15		\$750	\$3,133	\$2,825	\$2,659	\$2,504
	16 - 21		\$750	\$3,352	\$3,026	\$2,841	\$2,677
	22 - 30		\$750	\$3,471	\$3,135	\$2,941	\$2,772
	31 - 37		\$750	\$3,591	\$3,245	\$3,040	\$2,867
	38 - 45		\$750	\$3,710	\$3,354	\$3,140	\$2,961
	46 - 50		\$750	\$3,850	\$3,482	\$3,256	\$3,072
	4 - 10	Premium	\$750	\$3,043	\$2,742	\$2,584	\$2,433
35	11 - 20		\$750	\$3,352	\$3,026	\$2,841	\$2,677
	21 - 30		\$750	\$3,471	\$3,135	\$2,941	\$2,772
	31 - 40		\$750	\$3,710	\$3,354	\$3,140	\$2,961
	41 - 50		\$750	\$3,850	\$3,482	\$3,256	\$3,072
	4 - 8	Basic	\$750	\$3,342	\$3,012	\$2,838	\$2,672
	9 - 15		\$750	\$3,432	\$3,094	\$2,913	\$2,743
	16 - 21		\$750	\$3,651	\$3,295	\$3,095	\$2,917
	22 - 30		\$750	\$3,771	\$3,404	\$3,195	\$3,011
40	31 - 37		\$750	\$3,890	\$3,514	\$3,295	\$3,106
	38 - 45		\$750	\$4,010	\$3,623	\$3,394	\$3,200
	46 - 50		\$750	\$4,149	\$3,751	\$3,511	\$3,311
	4 - 10	Premium	\$750	\$3,342	\$3,012	\$2,838	\$2,672
	11 - 20		\$750	\$3,651	\$3,295	\$3,095	\$2,917
	21 - 30		\$750	\$3,771	\$3,404	\$3,195	\$3,011
	31 - 40		\$750	\$4,010	\$3,623	\$3,394	\$3,200
	41 - 50		\$750	\$4,149	\$3,751	\$3,511	\$3,311

(N)

Issue Date: October 5, 2010

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

42. Converged Voice Service (Section 5.16), (Cont'd.)

(N)

D. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

2. Ethernet, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
45	4 - 8	Basic	\$750	\$3,645	\$3,284	\$3,095	\$2,914
	9 - 15		\$750	\$3,734	\$3,366	\$3,169	\$2,985
	16 - 21		\$750	\$3,954	\$3,567	\$3,352	\$3,159
	22 - 30		\$750	\$4,073	\$3,676	\$3,452	\$3,253
	31 - 37		\$750	\$4,193	\$3,786	\$3,551	\$3,348
	38 - 45		\$750	\$4,312	\$3,895	\$3,651	\$3,442
	46 - 50		\$750	\$4,452	\$4,023	\$3,767	\$3,553
45	4 - 10	Premium	\$750	\$3,645	\$3,284	\$3,095	\$2,914
	11 - 20		\$750	\$3,954	\$3,567	\$3,352	\$3,159
	21 - 30		\$750	\$4,073	\$3,676	\$3,452	\$3,253
	31 - 40		\$750	\$4,312	\$3,895	\$3,651	\$3,442
	41 - 50		\$750	\$4,452	\$4,023	\$3,767	\$3,553
50	4 - 8	Basic	\$750	\$3,944	\$3,553	\$3,349	\$3,153
	9 - 15		\$750	\$4,034	\$3,635	\$3,424	\$3,224
	16 - 21		\$750	\$4,253	\$3,836	\$3,606	\$3,398
	22 - 30		\$750	\$4,372	\$3,945	\$3,706	\$3,492
	31 - 37		\$750	\$4,492	\$4,055	\$3,805	\$3,587
	38 - 45		\$750	\$4,611	\$4,165	\$3,905	\$3,682
	46 - 50		\$750	\$4,751	\$4,293	\$4,021	\$3,792
50	4 - 10	Premium	\$750	\$3,944	\$3,553	\$3,349	\$3,153
	11 - 20		\$750	\$4,253	\$3,836	\$3,606	\$3,398
	21 - 30		\$750	\$4,372	\$3,945	\$3,706	\$3,492
	31 - 40		\$750	\$4,611	\$4,165	\$3,905	\$3,682
	41 - 50		\$750	\$4,751	\$4,293	\$4,021	\$3,792

(N)

Issue Date: October 5, 2010

Effective Date: October 11, 2010

LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

42. Converged Voice Service (Section 5.16), (Cont'd.)

(N)

E. Converged Services Transport

All rates are applied per service location:

1. T1

Bandwidth (Mbps)	Nonrecurring Charge	Monthly Recurring Charge			
		12 Months	24 Months	36 Months	60 Months
1.5	\$0	\$85	\$77	\$72	\$68
3	\$0	\$170	\$154	\$144	\$136
4.5	\$0	\$255	\$231	\$216	\$204
6	\$0	\$340	\$308	\$288	\$272

2. Ethernet

Bandwidth (Mbps)	Nonrecurring Charge	Monthly Recurring Charge			
		12 Months	24 Months	36 Months	60 Months
2 - 50	\$0	\$325	\$293	\$276	\$260

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